How to Protect Refugees and Prevent Abuse at the Border

BLUEPRINT FOR U.S. GOVERNMENT POLICY

JUNE 2014
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Introduction

Over the last few years there has been a sharp increase in the number of asylum seekers detained in “expedited removal” along the U.S. southern border who have expressed a fear of return to their home countries. The overwhelming majority of these people are from El Salvador, Guatemala, Honduras and Mexico. A rise in murders, rape, violence against women, kidnappings, extortion, and other brutality in these countries, which varies due to the particular conditions in each country—fueled by political instability, economic insecurity, breakdown of the rule of law, and the dominance of local and transnational gangs—is prompting many people to flee their homes.

It has been suggested that this increase in requests for protection reflects fraud, and that asylum is a “loophole” that allows perpetrators of fraud to gain entry to the United States. This view has led some to call for more immigration detention and for changes to lower the rate at which people requesting protection in the expedited removal system pass screening interviews, called “credible fear” interviews. Yet there is also broad agreement that protecting those who flee persecution is an important American value. How to address the multiple challenges associated with this increase in protection requests presents the U.S. government with a thorny dilemma, one that is complicated by the political demands to secure the border before moving ahead with immigration reform legislation and by the escalating humanitarian crisis of children at the border.

In order to learn more about the increase in protection requests, and to inform recommendations for addressing these challenges, Human Rights First conducted visits to key border points, border patrol stations and immigration detention facilities in Arizona, California and Texas. This Blueprint is informed by that research as well as our first-hand experience assisting and providing pro bono representation to asylum seekers including many who have come to this country through the southern border.

Over the years, resources for immigration enforcement, including Customs and Border Protection (CBP) and Immigration and Customs Enforcement (ICE), have quadrupled—rising from $4.5 billion in 2002 to $18 billion in FY 2013. Under expedited removal, immigration enforcement officers, rather than immigration judges, can order the deportation of immigrants lacking valid documentation. Following DHS’s decision to expand the use of expedited removal from formal “ports of entry” to those apprehended within 100 miles of the border and within 14 days of illegal entry, the use of this summary deportation process has also risen dramatically. While the United States deported 41,752 individuals through expedited removal in 2004, that number rose to 163,498 in 2012 with the sharpest rise in the last few years. This increase in the use of expedited removal is part of a broader DHS strategy to shift from judicial to primarily non-judicial deportation processes. Not only has the use of expedited removal increased, but so too have the number of individuals referred into expedited removal’s credible fear process, rising from 7,917 in 2004 to 36,035 by 2013. This increase is particularly steep between 2010 and 2013—with the number more than doubling between 2012 and 2013. These numbers amount to only a very small portion of overall CBP apprehensions.

A confluence of factors is contributing to the increase in the number of people expressing fears of return and requiring credible fear interviews. The escalation of immigration enforcement, the significant expansion in the use of expedited removal, and the increased violence pushing some people to flee are all putting pressures on U.S. protection screening and adjudication systems. The violence in countries south of the United States, outlined in Appendix D to this Blueprint, is affecting a wide range of people including women targeted for murder, rape and domestic violence, LGBT persons, journalists, police officers, and ordinary people threatened and terrorized by gangs and drug cartels that sometimes have close ties to government. Smuggling networks are posing a challenge as well. Some experts also believe that, in the wake of CBP’s increased use of expedited removal and reinstatement of removal, a higher portion of border crossers may be returning to homes and families in the United States rather than first time entrants. All of this is happening in the midst of the politically charged debate on immigration reform legislation, which some believe encourages immigrants to come to the United States.

Despite the sharp increase in expedited removal in recent years and the massive increases in resources for CPB and ICE which handle the initial stages of the expedited removal process, there has not been a parallel sharp increase in resources for expedited removal’s credible fear screening process or the subsequent adjudication process before the immigration courts. The immigration system at
the border is imbalanced, with extraordinary resources put into the capacities to apprehend and detain but too few resources allocated to the protection and adjudicatory components of the expedited and regular removal processes. This imbalance had led to backlogs and delays that can undermine the integrity of these systems, increase costs at the tail end of the process, and leave asylum seekers in limbo for years. It has also prompted changes that have undermined protection—like the shift to the use of telephone calls to conduct credible fear interviews and changes to heighten the credible fear standard.

As outlined in this Blueprint, the Obama administration and the U.S. Congress have the tools to address these complex challenges. The administration should step up its use of alternatives to detention, effectively implement parole and bond, repair protection safeguards, and enhance tools for addressing abuse, requesting the funding to do so where necessary. Congress should properly resource the protection screening interviews and immigration courts to reduce backlogs and vulnerability to abuse, support legal presentations in more immigration detention facilities and within days of detention, and support the increased use of alternatives to detention. While detention has long been the default tool used by immigration authorities, further escalating reliance on detention would be exceedingly expensive, and numerous studies have documented that case management, supervision, monitoring or alternative measures lead to high appearance rates.

These solutions are fiscally prudent, effective and reflect American values. For example, alternatives to detention have been endorsed by a wide spectrum of groups and are increasingly turned to in criminal justice systems because they are highly effective measures that can help meet the government’s objective to secure appearance, while mitigating much of the immense human and fiscal costs of institutional detention. Initiatives that provide immigrants with accurate legal information have been demonstrated to improve efficiencies in immigration court, and certainly contribute—along with quality legal counsel—to more just and fair results. Measures such as adequately funding the immigration courts and asylum office, which will require appropriations of additional funding, will strengthen systems that are in urgent need of additional staff and constitute smart investments in the integrity of the U.S. immigration court and asylum systems. For instance, timely asylum and immigration court removal processes deter people from exploiting them. U.S. immigration authorities, at every step in the process, also have extensive tools to identify potential abuse, criminal activity and security risks and these tools have been significantly enhanced in recent years.

Effectively addressing these challenges should be a top priority for both the Administration and Congress. This surge is part of a pressing challenge along the southern border. The United States has a strong interest in maintaining the integrity and effectiveness of its immigration and asylum systems and safeguarding them from abuse. This interest is particularly crucial during a very public debate on immigration reform. America also has a strong interest in maintaining its global leadership in protecting the persecuted. Thirty three years ago, the Refugee Act of 1980, which passed Congress with strong bi-partisan support, enshrined into domestic law America’s commitment to protect the persecuted. As the Council on Foreign Relations Independent Task Force on Immigration Policy, co-chaired by former Florida Governor Jeb Bush and former Clinton White House chief of staff Thomas “Mack” McLarty, pointed out—and a group of leading Republicans recently affirmed—the U.S. commitment to protect refugees from persecution is “enshrined in international treaties and domestic U.S. laws that set the standard for the rest of the world; when American standards erode, refugees face greater risks everywhere.” America can and should stand firm as a beacon of hope for those fleeing persecution.

Summary Recommendations

In order to address the increase in protection requests at the border Human Rights First recommends:

**Properly Resource Asylum Office Screening Processes and Immigration Courts to Reduce Backlogs and Vulnerability to Abuse**

- DHS should request, and Congress should appropriate, funds to increase asylum office staffing and resources to conduct timely in-person credible fear and reasonable fear screening interviews and address backlogs, without diverting staff from conducting timely affirmative asylum interviews.
- DOJ should request, and Congress should appropriate, funds to increase nationally the number of immigration court judges, law clerks, and related
resources to address removal hearing delays, eliminate backlogs and conduct timely hearings.

Launch Measures to Support Appearance

- DHS should increase capacity to use alternatives to detention nationally for border arrivals released to locations in other parts of the country who are determined to need appearance support, and Congress should support this initiative.
- DHS should create and staff new positions to support appearance, parole, and alternatives.
- DOJ should request, and Congress should appropriate, funding for timely immigration court hearings which will help support appearance, and steps to provide counsel, outlined below, will also support appearance.
- DOJ and DHS should facilitate immigration court appearance through timely filing of Notices to Appear with, and changes of venue to, court where asylum seeker is actually located.

Address Gaps in Accurate Information about the Process

- DOJ should request, and Congress should appropriate, funds for expansion of cost-efficient legal information presentations to all facilities within a few days of arriving in detention.
- DOJ and DHS should facilitate quality legal counsel early in the process for vulnerable indigent asylum seekers in immigration detention, and Congress should support projects to increase legal counsel for vulnerable populations.
- All immigration officers and government officials should facilitate accurate information on asylum and credible fear.

Strengthen—Do Not Weaken—Protection Safeguards

- USCIS should conduct credible fear interviews in person and in a timely manner, end telephone interviews, revise flawed language in the newly re-issued 2014 Credible Fear Lesson Plan, and intensify supervisory review of decisions under the plan.
- CBP should improve, and implement USCIRF recommendations on, CBP interviews.

- DHS should facilitate updated USCIRF study, and Congress should fund comprehensive USCIRF study, of expanded expedited removal and detention.
- DHS should roll back use of expedited removal, particularly if its protection interview component is not adequately resourced.
- The Administration and Congress should review and address gaps in other protection mechanisms.

Effectively Implement Parole, Bond, and Alternatives to Detention

- DHS should step up capacity to smartly use alternatives to detention nationally in place of detention for border arrivals determined to need appearance support who (present no danger and) are released to other parts of the country.
- ICE should conduct additional training and oversight to effectively implement bond and parole, and should create positions to support appearance.
- DHS should only use facilities, and should develop standards, appropriate to civil immigration detention, and Congress should support this transition.

Enhance Tools for Detecting and Investigating Abuse and Criminal Activity

- DHS should utilize multiple tools for detecting abuse and criminal activity, and refer fraudulent schemes or criminal activity for investigation.
- DHS and DOJ should prioritize prosecutions of individuals who orchestrate schemes that defraud the immigration and asylum systems.
- DHS should increase, and Congress should support if necessary, funds to increase ICE capacity to manage caseload and USCIS capacity to conduct background checks in an automated manner.

Address Triggers of Flight

- The administration should broaden inter-agency attention to promote outcomes to confront impunity and rule of law challenges contributing to flight from Central America and Mexico. All proposed actions should be consistent with U.S. refugee protection and human rights commitments, and include protection mechanisms.
Support non-profit legal groups to assist displaced victims in countries of origin and carefully assess any informational campaigns.

### Reduce Backlogs and Vulnerability to Abuse

Resources and staffing for the USCIS Asylum Division (which conducts the expedited removal process’s credible fear interviews) and for the immigration courts (which adjudicate the removal cases that come out of the expedited removal process after an individual “passes” his credible fear interview) have lagged far behind the substantial increase in resources for immigration enforcement.

As the use of expedited removal and number of credible fear interviews grew over the years, so too did the wait times and backlog in credible fear interviews. In 2009, Human Rights First reported that detained asylum seekers in Arizona, California, and Texas were waiting several months for their credible fear interviews and these kinds of delays in the border areas persisted for several years. To address these delays, the USCIS Asylum Division began redeploying staff to conduct credible fear interviews more promptly after arrival, hiring additional staff, and increasing the use of the telephone to conduct interviews with asylum seekers held at detention facilities that are often located hours away from asylum offices. About 100 additional asylum officers are slated to be added during FY 2014. The deployment of asylum officers from the affirmative asylum process to address the credible fear delays has led to a growing backlog of affirmative asylum filings; statistics show that USCIS currently has over 45,000 affirmative asylum cases pending, and many asylum seekers now wait months or years for their asylum interviews—a potential vulnerability that could be exploited, as well as a source of enormous hardship to legitimate asylum seekers. Prolonged delays also remain in “reasonable fear” interviews (the screening interviews conducted as part of reinstatement of removal), with the average length of wait time—while the individual remains in “mandatory” detention—now at 111 days. (A lawsuit over these delays was filed in April 2014.)

The lack of staffing to conduct increased numbers of credible fear interviews at distant detention centers, along with some logistical challenges, has led the USCIS Asylum Division to shift to conduct the majority of credible fear interviews by telephone. While only 2 percent of credible fear interviews took place by telephone in 2009, by 2013, 60 percent took place by telephone and so far this year 68 percent have been conducted by telephone. There are many challenges to communicating over the telephone about difficult issues relating to violence, harm, or traumatic incidents, often through an interpreter who is also on a telephone line. Some non-profit lawyers report seeing shorter screening interviews, more confusion on the part of their asylum seeker clients, and subsequently more inaccuracies in credible fear interview reports. The Asylum Division cautions its officers that the nature of the credible fear interview process—which includes detention and often telephonic interviews—can limit reliability of and ability to evaluate factors like demeanor, candor and responsiveness. Not only are these interviews an asylum seeker’s only opportunity to explain his or her fears of return, but the written reports of these interviews are often used by ICE trial attorneys to challenge the credibility of an asylum seeker in immigration court. It is thus doubly important that interviews are conducted in such a way as to support their accuracy.

The immigration court system, which receives the expedited removal cases that successfully pass out of the credible fear process, is widely recognized to be overstretched, backlogged, and underfunded. While immigration enforcement budgets increased by 300 percent between 2002 and 2013, funding for the immigration courts has lagged far behind, increasing by only 70 percent. Over 366,000 immigration removal cases, including those involving claims for asylum, have now been pending for an average of 578 days. The Administrative Conference of the United States (ACUS) concluded that the immigration court backlog and “the limited resources to deal with the caseload” present significant challenges; and the American Bar Association’s Commission on Immigration concluded that “the EOIR is underfunded and this resource deficiency has resulted in too few judges and insufficient support staff to competently handle the caseload of the immigration courts.” These kinds of delays can also increase the system’s vulnerability to abuse as some individuals may not appear (inadvertently as well as purposefully) when hearings will not occur for several years.
Recommendations

Human Rights First recommends the following steps to eliminate delays in the asylum and immigration court systems:

- **Increase asylum office staffing and resources for the conduct of timely in-person credible fear and reasonable fear interviews and to address backlogs.** USCIS should conduct an assessment of staffing, space and resources needed for the agency to meet its caseload (under expedited removal and reinstatement of removal, as well the affirmative asylum process) and conduct these interviews in person in a timely manner. USCIS should request, and Congress should support, appropriations necessary to allow the Asylum Division to conduct timely screening interviews in expedited removal and reinstatement of removal without diverting officers from the affirmative asylum process which is supported through fee-based funding. One option is to maintain a separate “contingency” account from which USCIS could draw only as necessary for protection interviews conducted as part of expedited removal or reinstatement of removal. (Alternatively, as credible fear and reasonable fear interviews are critical components of the immigration enforcement tools of expedited removal and reinstatement of removal, DHS should deploy, or Congress should redeploy, some of its immigration enforcement funding to these processes.) With increased resources for these screening interviews, the Asylum Division should consider locating some staff and offices at or near the major border area ICE detention facilities, and ICE should more closely coordinate with the Asylum Division and EOIR in its choice of detention facility locations and space for these key functions. If the administration and Congress cannot provide the necessary resources to staff the credible fear process adequately without undermining the integrity of the asylum process, DHS should roll back its expansion of expedited removal which has always raised serious protection concerns. Similarly, if the reasonable fear process cannot be adequately funded, the administration should step back its use of reinstatement of removal.

- **Eliminate Affirmative Asylum Interview Backlog.** USCIS should also address the affirmative asylum backlog. If this backlog is allowed to continue, it could lead to some of the same types of abuses and challenges that plagued the asylum system in the early 1990’s when individuals were allowed to sit in the backlog for years, awaiting scheduling of an asylum office interview. The integrity of the asylum system should be safeguarded by ensuring that asylum interviews are scheduled within about 60 days of filing an asylum application, that individuals who are not granted asylum are promptly referred into immigration court removal proceedings, and that they then generally have their immigration court removal hearing within approximately six months.

- **Increase immigration court staffing to address removal hearing delays and eliminate hearing backlog.** Congress should increase resources and staffing for the immigration courts to ensure that individual merits hearings are generally scheduled within approximately six months of the filing of an asylum application. For FY 2015, Congress should appropriate at minimum the President’s requested $347.2 million (for a total of $351 million), which would allow for some expansion of Legal Orientation Presentations as well as add 35 full immigration judge teams that would help alleviate some of the resource deficiencies currently facing the immigration courts. In subsequent fiscal years, the Administration should request, and Congress appropriate funds for, 75 new immigration judge teams per year for three fiscal years—the level called for in the Senate’s bipartisan comprehensive immigration reform bill. This significant and overdue increase in resources is needed to allow the courts to begin to reduce existing backlogs and delays, and would help address concerns that some individuals who pass their screening interviews at the border and are placed into immigration court removal proceedings may not appear at their hearings so far in the future.
Launch Measures to Enhance Appearance

Asylum seekers have traditionally appeared for their immigration court hearings at relatively high rates. Recent data provided to UNHCR indicated that in FY 2012 only five percent of completed removal proceedings of asylum seekers had in absentia removal orders. Additional measures could support appearance. Some ICE officers working at detention facilities in the border areas are juggling large caseloads, and when asylum seekers are released from immigration detention they often do not receive the level of information and explanation necessary to support their appearance. Many non-profit attorneys who work with asylum seekers—both in the border areas and in the locations that they move to after release from immigration detention—report that asylum seekers do not have and in some cases do not understand crucial information relating to their appearance and reporting obligations with ICE and the immigration courts.

In some instances, asylum seekers are not provided with a Notice to Appear that initiates immigration court proceedings, or that notice does not indicate any information about the time or location of a future hearing. In other cases, the notice starting immigration court hearings is filed in an immigration court located near the detention facility, even though the asylum seeker was released with the understanding that he would be residing in a city located across the country. Some individuals believe that the notice they receive telling them to report to an ICE office (for purpose of monitoring their release on parole for instance) is actually their immigration court appointment. Some individuals who were released through parole genuinely believed that they had been given an immigration status, and did not understand their cases were or would be placed in removal proceedings, and that they had obligations to appear in court.

Focusing additional staff on the front end of the process—by increasing the information and support for appearance—will save staff time, resources, and facilitate meeting the government’s goals of appearance and compliance at the end of the process.

Recommendations

To support appearance, ICE and EOIR should work together to enhance measures to facilitate appearance of individuals released from immigration detention including:

- **Increase Capacity to Use Alternative Appearance Measures Nationally.** ICE should launch an initiative to more smartly use alternatives to detention for individuals detained in border areas who need additional supervision to mitigate flight risk. This nationwide initiative should provide case management, and, where necessary, supervision, monitoring and/or other measures to support appearance in the locations to which individuals relocate upon release. In other words, if an asylum seeker who crossed the border is determined to require additional measures to mitigate flight risk (and is not a danger to the community) is released from detention in Arizona or Texas, that individual or family can be monitored in New York, Atlanta, Los Angeles, or whatever other location to which the individual relocates. While some view detention as the only way to assure appearance, numerous studies have documented that case management, supervision, monitoring and/or alternative measures can lead to high appearance rates. The most recent statistics available from ISAP II, the program currently contracted by ICE for its alternatives to detention monitoring, reported that individuals attended their final hearings 97.4 percent of the time and complied with final orders 85 percent of the time. As the Council on Foreign Relation’s Independent Task Force on U.S. Immigration Policy noted, alternatives to detention can “ensure that the vast majority of those facing deportation comply with the law, and at much lower costs.”

- **Create Specially Trained Staff Positions to Support Appearance.** ICE should create sufficient numbers of dedicated positions at immigration detention facilities specially focused on and trained to support appearance after any release on parole, bond or alternative measures. (Steps to effectively implement bond and parole are outlined later in this Blueprint.) These staff members should provide in depth additional information and explanation to detainees who are being released (in the individual’s language) concerning the immigrant’s various
appearance obligations in order to proactively address some of the confusion and logistical snafus that can lead to non-appearance. This information should include: immigration court appearance requirements or any conditions on release from immigration detention (such as reporting to an ICE office); the differences between various appointments; the locations of the relevant offices and the procedures to follow if the applicant should have to move addresses again. They should also explain basic court procedures and requirements, outline the key differences between ICE and EOIR to reiterate the importance of notifying and complying with both agencies, and could liaise with ICE trial attorneys and the immigration courts so that court proceedings are initiated promptly and in the correct location. While some ICE officers may view steps to ensure appearance at immigration court as outside of their jurisdiction, appearance at court is an essential step along the path to appearance for removal. This staff could also review address information and take quick steps to ensure accurate information is inputted into the system.

- **Facilitate Appearance at Immigration Court through Timely Filing of Notices to Appear with Destination Court, Prompt Docketing, and Proactive Transfer of Immigration Court Venue.**

Where an asylum seeker is released from detention before immigration court proceedings have begun, ICE and other DHS personnel should file the Notice to Appear (NTA) that initiates those proceedings with the immigration court that will have jurisdiction over the location where the asylum seeker will be residing, and should file that Notice in a timely manner, at the same time it is served on the immigrant. These steps will help prevent the non-appearance and confusion that can result when ICE files the Notices to Appear with an immigration court in the jurisdiction where the immigrant was originally detained, even though the immigrant was released with the understanding that he or she would be living at a different address in a different region of the country. This not only causes challenges for unrepresented asylum applicants, who need to file a written request for a change of venue in their cases and receive little or no guidance on how to do so, it also creates additional burdens for an already overburdened court system. It requires the scheduling of the case and the adjudication of a motion in the original jurisdiction, which could be avoided if the NTA were filed in the destination location from the outset. Filing the NTA with the court in a timely manner, at the same time it is served on the immigrant (rather than waiting many months or longer), and prompt docketing by the court, will help avert failures to appear in immigration court as well as inadvertent failures to file asylum applications within one year of arrival—which can lead to asylum denials for refugees with well-founded fears of persecution and unnecessary diversion of immigration court time to adjudicate the many technicalities relating to the filing deadline bar.

When immigration court hearings are already pending at the time of release, ICE should work with EOIR to proactively change the venue (location) of immigration court hearings to the location where asylum seekers will be living after release. Non-profit attorneys report that asylum seekers are often confused about where they are supposed to appear, and that it is difficult to impossible for most of them to file a formal motion to change venue without the assistance of counsel. ICE did report that its offices and the immigration courts have in some cases worked together to facilitate changes of venue in cases where immigrants are relocating to other parts of the country. This approach, if properly explained to the released individual, is more likely to facilitate a subsequent appearance at immigration court—as opposed to a case where the individual is left to navigate the system on his or her own.

- **Support Timely Immigration Court Hearings.** DOJ should request, and Congress should support, funding for the immigration courts as outlined earlier in this Blueprint. When immigration court hearings are delayed for years, individuals may be more likely to fail to appear for those hearings. By eliminating the prolonged delays, Congress will also help fully realize the cost savings of alternatives to detention.

- **Take Steps Outlined Below to Support Legal Representation Which Can Support Appearance.**
Address Gaps in Accurate Information

Many who request protection lack accurate information about “credible fear,” asylum, and their eligibility for protection. Some receive inaccurate information in their home countries, whether from friends, news pieces, social media, smugglers, or other sources. Some articles in the U.S. and other media have mistakenly described passing the credible fear screening process as a status of “temporary asylum,” with officials or unnamed sources quoted saying that it is a way for people to stay in the United States. This kind of misinformation can then be circulated through social media and word of mouth, potentially encouraging people to make decisions based on inaccurate information.

Some have suggested that the majority of referrals for credible fear interviews, particularly for Central American cases, occur only after an individual has been transferred from CBP custody to an immigration detention facility, implying that immigrants are vulnerable to coaching by detainees once in immigration detention. As discussed later in this Blueprint, non-profit lawyers report that many asylum seekers have told them that while in Border Patrol custody they did not understand, or were not told, they could request protection. Certainly the potential for misinformation is sharply increased when immigration detainees have little or no access to accurate legal information. Human Rights First researchers met many asylum seekers—both in detention and after release—who clearly suffered from an acute lack of accurate legal information and legal counsel while held in immigration detention.

Currently, the highly cost-efficient government funded Legal Orientation Programs reach 25 of ICE’s approximately 250 detention facilities across the country. A 2012 study by the Justice Department showed that the government saved approximately $18 million in the years studied, mainly on the reduced time an individual who receives LOP spends in detention. Although EOIR has received additional funding to expand the program, the program will still reach only a fraction of detention facilities. And as ICE increasingly relies on previously little-used detention space in other areas, such as the Coastal Bend and East Hidalgo detention facilities in South Texas or the facility in San Luis, Arizona, non-profit legal service providers located further from these remote facilities will continue to be stretched thin in their ability to provide services. Even where these presentations exist, asylum seekers are generally not provided with legal presentations until after they have passed their credible fear interviews, and their cases are pending before the immigration courts.

People facing persecution have a right to seek asylum, and the fact that an individual expresses a fear of return after learning about the possibility of seeking protection—whether from a lawyer, social media, or other source—does not mean that the asylum seeker’s request is fraudulent. (As detailed in Appendix B of this Blueprint, U.S. immigration officers have multiple tools for detecting and addressing any instances of fraud that they do encounter.) But inaccurate information harms both the individuals who act on it, and potentially the system itself.

Recommendations

The Obama administration and Congress should prioritize accurate legal information including:

- **Expand Access to Early Legal Information Presentations.** Congress should appropriate sufficient funds for, and the Department of Justice should expand, Legal Orientation Programs from the existing 25 programs to all facilities nationwide. Consistent with the bipartisan Senate immigration bill, S. 744, and subsequent proposed legislation, these presentations should be provided to all who are detained within a few days of their arrival to ensure that individuals receive prompt and accurate information. Congress should support this initiative. ICE should coordinate with non-profit legal offices to provide access to newly arrived immigration detainees. Given the large increase in protection requests and the potential for misinformation that exists, it is more important than ever for respected and competent legal service providers to have access to immigration detainees within a few days of their arrival in a facility.

- **Support Increased Quality Representation Early in the Process for Indigent Asylum Seekers.** The U.S. government does not generally provide funding for legal representation for asylum seekers and other immigrants in their immigration proceedings, despite the well-documented importance of counsel. Only about one in five detained individuals have a lawyer in
immigration proceedings. Yet a recent academic study showed that people in the New York immigration courts with a lawyer are 500 percent more likely to win their cases than those without representation. One study found that representation was the single biggest factor in the outcome of an asylum case. The administration should build on efforts to pilot legal representation for vulnerable groups such as children and individuals with mental disabilities, and should also extend this effort to indigent asylum seekers in detention who do not have pro bono representation. Consistent with S.744, Congress should support projects to increase access to legal counsel for vulnerable populations. To minimize the exposure of asylum seekers to unauthorized or unethical legal practitioners, EOIR and DHS should continue efforts to identify and refer for investigation and potential prosecution lawyers or non-lawyers who are perpetrating fraud, such as in the recent high-profile cases in New York City and California.

Provide Accurate Information on Credible Fear and Asylum: All DHS officers and officials, as well as other government officials, should be careful to accurately describe the credible fear and asylum systems to asylum seekers and immigrants, but also to representatives of the media, so as not to inadvertently contribute to misinformation.

Enhance Tools for Detecting and Investigating Abuse

U.S. immigration authorities have extensive tools to detect and investigate abuse and criminal activity and they can, and do, use these tools with respect to individuals taken into custody at or near U.S. borders. During Human Rights First’s visits to CBP border entry points and ICE facilities in Arizona, California and Texas, immigration officials confirmed that immigrants and asylum seekers who are detained at or near the border and placed into expedited removal are promptly and repeatedly fingerprinted and subjected to inquiry and checks by multiple U.S. agencies at multiple stages of the process. As detailed in Appendix B to this Blueprint, these checks and inquiries are conducted at each stage of the process: by CBP (Border Patrol and OFO), by ICE (immediately after an individual is taken into custody/detained by ICE) by USCIS (during credible fear interviews), by ICE (prior to any parole or release from detention) as well as various tools that can be used by ICE trial attorneys and EOIR in immigration court proceedings.

These agencies also have an extensive array of tools and investigative support that are used to identify potential connections to criminal activity, drug cartels, terrorism, smuggling, fraud and/or misrepresentations about identity. These tools have been significantly enhanced in recent years, and immigration officers were very pleased with their access to a vast array of databases containing a wide range of information that assists them in identifying potential criminal conduct, security risks and other abuse, as well as their ability to refer matters to various investigative units. For example, both OFO and Border Patrol officers have more access to prompt information that can identify prior orders of removal, prior immigration violations, criminal activity in the United States, and criminal activity outside of the United States. In addition, prosecuting the perpetrators of fraudulent schemes will reduce fraud and abuse and enhance the integrity of the asylum and immigration systems, as well as protect the immigrants who are often victims of these schemes.

Moreover, as DHS confirmed in December 2013, “Before individuals are granted asylum, they must all establish identity and pass all requisite national security and law enforcement background security checks. Each asylum applicant is subject to extensive biometric and biographic security checks. Both law enforcement and intelligence community checks are required—including checks against the FBI, the Department of Defense, the Department of State, and other agency systems.”

While fraud and abuse should be addressed, the fact that an individual with genuine fears of return is not ultimately ruled eligible for asylum or other protection does not mean that his or her request for protection was fraudulent. There are many reasons—including a failure to establish a “nexus” between persecution and a “protected ground” for asylum eligibility, a failure to establish a reasonable possibility of persecution, and a lack of counsel to make
Recommendations

- **Utilize and Enhance Multiple Tools for Detecting and Addressing Abuse and Criminal Activity.** CBP, ICE, and USCIS should continue and increase where needed their use of the many available tools for combatting fraud, abuse, terrorism and criminal activity. As detailed in Appendix B, these include training, enhanced background biographical and biometric checks, database checks that identify associations with terrorism, fraud detection and investigation capacities, and referral of cases for criminal prosecution. If additional resources are needed, the Administration should request and Congress should appropriate funding so that DHS and DOJ have the resources required to adequately combat fraud.

- **DOJ prosecutors should prioritize prosecutions of individuals who orchestrate schemes that defraud the immigration and asylum systems.** DOJ should prioritize prosecution of the perpetrators of fraudulent schemes, and EOIR and state/local entities should increase collaboration to prosecute fraudulent immigration schemes. Prosecuting the perpetrators of fraudulent schemes will reduce fraud and abuse and enhance the integrity of the asylum and immigration systems. The American Bar Association, the New York Immigrant Representation Study Group, and others have recommended strict penalties for those who engage in unauthorized practice of law. In recent years, referrals from immigration authorities have led to numerous prosecutions of perpetrators of fraud. All inquiries should be conducted consistently with relevant regulations concerning confidentiality.

- **Expand ICE Capacity for Managing Custody Caseload.** ICE should increase staff to manage custody at the busiest locations so that officers have the time to verify, in a timely manner, an address and information an individual offers regarding community ties in connection with release. While many officers take these steps, at least one officer indicated to the media that some individuals were released to unknown addresses. If ICE suspects orchestrated fraud concerning information regarding sponsors and their addresses, ICE should have resources and time to investigate.

- **Increase Funding for Document Verification and Investigations.** Congress should increase funding and quality assurance for overseas investigations so that when overseas investigations are needed, they can be conducted in a timely manner, with appropriate care and consistent with the relevant regulations and guidance to safeguard confidentiality.

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**Strengthen—Do Not Weaken—Protection Safeguards**

The use of expedited removal puts the United States at risk of deporting asylum seekers fleeing persecution without giving them a meaningful opportunity to apply for asylum. The potential impact on individuals fleeing persecution is so acute that the Advisory Committee on Religious Freedom Abroad to the Secretary of State and to the President of the United States called for repeal of expedited removal in its final report in May 1999. In its 2005 comprehensive study of expedited removal—based on research conducted before the expansion of expedited removal to the area within 100 miles of the border—the U.S. Commission on International Religious Freedom found serious flaws in the implementation of safeguards that had been built into the expedited process to prevent the United States from summarily deporting refugees. In the wake of the increases in the use of expedited removal and the number of protection requests within expedited
removal, a number of changes in the conduct of the credible fear process—as well as some continuing challenges relating to the conduct of expedited removal interviews by CBP—raise renewed questions about the effective implementation of the protection safeguards in the expedited removal process.

Credible fear interviews mostly conducted by telephone. Although credible fear interviews were conducted primarily in person for many years (with only 2 percent conducted by telephone in 2009), so far this year 68 percent have been conducted by telephone—with telephonic rates particularly high for the asylum offices serving detention centers located close to the border. 39 In the first half of FY 2014, 1,731 individuals received negative credible fear findings based solely on a telephonic interview. As noted above, there are resource, space, location and other reasons why USCIS has turned increasingly to the use of telephone calls to conduct credible fear interviews and it reports that it does not see a difference in grant rates for telephonic interviews versus in person or video interviews. 40 For many years though, asylum officers were not allowed to deny a credible fear interview conducted by telephone, reflecting the serious questions about the use of telephonic interviews to deny an individual the opportunity to file a request for asylum in the United States. It is much more difficult for asylum seekers who have suffered violence, rape and trauma to reveal information about these incidents to a voice on a telephone. The possibilities for misunderstandings and inaccuracies are heightened when interviews with asylum seekers are conducted by telephone, with an interpreter on an additional line. The odds of erroneous denials—that can send refugees back to persecution—will likely increase over time as these telephone interviews become even more routine. Inaccuracies in credible fear interview transcripts can also harm refugees who “pass” their credible fear interviews, by subsequently leading to erroneous asylum denials based on alleged “inconsistencies” stemming from the earlier credible fear write-ups.

New training Lesson Plan. New training guidance for credible fear interviews raises additional concerns that safeguards to protect refugees are being eroded in the face of an increase in protection requests. In December 2013 testimony before the House Judiciary Committee, USCIS and DHS indicated that they had initiated a review of the guidance and training materials used in the credible fear process to “make certain that our application of the credible fear standard properly reflects a significant possibility that claims for asylum or protection under the Convention Against Torture will succeed when made before an immigration judge.”41 The number of credible fear grants based only on potential CAT eligibility had increased significantly over the years, and had jumped to 38 percent of credible fear grants in FY 2013.42 However, as detailed in Appendix E to this Blueprint, the new February 2014 Lesson Plan goes well beyond addressing gaps in training. The guidance, along with an accompanying memorandum that cites to the increase in credible fear interviews and “the attention on these adjudications,” appears to signal that asylum officers should apply a higher standard in credible fear screenings. The Lesson Plan specifically deletes a number of references to legislative history regarding the level of the screening standard. In some places, the guidance appears to treat credible fear interviews like full-blown asylum interviews and to require production of evidence that would be difficult or impossible for a recently detained unrepresented asylum seeker to produce at a credible fear interview.

CBP Interviews. Lawyers from multiple non-profit organizations told Human Rights First researchers that they regularly encounter asylum seekers who report that they were not told that they could request protection, or that Border Patrol or other CBP officers ignored their request or told them that they could not request, or would not be eligible for, asylum.43 Human Rights First also interviewed asylum seekers who recounted similar experiences, including that when apprehended by border officials and expressing fear of return, they were reportedly told that “[the United States] doesn’t do asylum,” or “not doing asylum today,” or that an individual wouldn’t qualify for asylum or, that if they chose to pursue an asylum claim, they’d be detained for years. Appendix C includes brief information about some of these cases, as well as examples of asylum seekers who said they were physically mistreated. Border Patrol and Office of Field Operations officers asserted that their officers follow proper procedures regarding potential asylum applications and asked all individuals the relevant questions regarding potential fear of return. Some clearly take this responsibility seriously. At the same time, there is a history of problems in this area. In its 2005 study on expedited removal, the bi-partisan U.S. Commission on International Religious Freedom (USCIRF) found serious flaws in the
conduct of CBP interviews. CBP officers are required to follow a standard script informing each individual in an expedited removal that he or she may ask for protection if he or she has a fear of returning home. In approximately half of inspections observed by USCIRF researchers, inspectors failed to inform the immigrant of the information in that part of the script. According to USCIRF’s research, “[a]liens who did receive this information were seven times more likely to be referred for a credible fear determination than those who were not.”

One contributing factor may be open, non-confidential, and often chaotic locations in which many interviews are conducted in the busiest Border Patrol stations and CBP ports of entry. These areas allow no privacy, and discourage the revealing of private or traumatic information. For example, in one Border Patrol station Human Rights First visited, individuals participate in their initial interviews telephonically with Border Patrol officers stationed remotely at other sectors, while in the midst of an open area seated near other migrants and surrounded by holding cells and armed officers. Compounding these difficulties, some are exhausted, disoriented and traumatized after often harrowing journeys to the United States and are now detained in border stations that are frequently known as “hieleras,” or “iceboxes.”

Other forms of protection. Some individuals who express a fear of return to their home countries may not ultimately meet the very specific requirements for asylum, withholding of removal or withholding under the Convention Against Torture (CAT). While there are certainly asylum cases relating to the violence in Central American countries and Mexico that are eligible for asylum or other existing forms of U.S. protection, there are other cases that will not fit within the parameters of these forms of protection even though the individuals face very real harms, that can be “comparable to those of many wartime atrocities.” In addition to asylum and CAT protection, as well as T-visas (for some victims of trafficking), U-visas, and special immigrant juvenile status, the United States has several other tools that can be used to extend temporary protection to individuals at risk, including Temporary Protected Status (TPS), deferred enforced departure, and extending humanitarian parole to those with serious protection needs. Each of these approaches has its limitations, and there are certainly gaps in the U.S. protection framework. TPS for instance only covers those who arrive before a designation (though re-designation is possible), and does not allow a recipient to petition for admission of immediate family.

The UNHCR, in its March 2014 report on unaccompanied children from Central America and Mexico, describes the need for a complementary protection regime so that adults and children who have fled horrific violence and lawlessness, but who do not meet the refugee definition, are not returned to situations of grave danger.

Recommendations

DHS should strengthen, rather than weaken, safeguards to identify and protect asylum seekers and Congress should support staffing and resources for timely in person protection screening:

- Conduct credible fear interviews in person, in a timely manner, and not by telephone. USCIS should request, and Congress should support, sufficient resources and staff to conduct credible fear and reasonable fear interviews in person and in a timely manner. For all the reasons outlined in this Blueprint, these critical interviews should be conducted in person, rather than by telephone. At the very least, USCIS should revert to its prior limited use of telephonic interviews. The use of a telephone interview from an immigration detention facility to attempt to meet critical non-refoulement obligations sets a poor example for the rest of the world.

- Revise Flaws in Lesson Plan on Credible Fear. USCIS should revise the February 2014 Lesson Plan on Credible Fear in a number of ways including to: clarify in additional places that screenings are not full-blown adjudications; restore prior language on the legislative history concerning the “low” level screening standard; make adjustments to revise other language that appears to attempt to further raise the “significant” possibility standard; and clarify that asylum seekers are not expected to produce documentary evidence at credible fear interviews. USCIS should immediately intensify supervisory review of credible fear determinations under the plan.

- Implement USCIRF Recommendations and Improve CBP Interviews. CBP should: require, and allocate as larger spaces are secured, confidential settings for I-867A&B interviews; allocate sufficient staff to conduct these interviews in person; and ensure all officers who conduct expedited removal interviews, including both at OFO and OBP, are trained on the requirements relating to identifying
potential protection requests. The DHS Office of Civil Rights and Civil Liberties should observe, assess and make recommendations regarding the conduct of these interviews. DHS should review the emerging practice of conducting consular interviews at Border Patrol stations and assess its consistency with refugee protection obligations, in particular with respect to individuals in fear of state-linked persecution. USCIRF recommended that CBP expand and enhance the videotape systems used at several locations to all major ports of entry and border patrol stations to record all secondary interviews. Some CBP officers expressed support for this idea, calling it a “win win” but they stressed that improvements to technology would be necessary to implement this reform. USCIRF also recommended that a statement be included on the I-867B immigration form explaining the specific purpose the document is designed to serve, and its limitations.52

- **Conduct Updated USCIRF Study.** Congress should authorize, and appropriate resources for, a comprehensive updated study by the U.S. Commission on International Religious Freedom on expedited removal that includes an examination of “expanded” expedited removal. DHS should cooperate with, and direct its component agencies to cooperate with, any USCIRF study of expedited removal and immigration detention.

- **Roll Back Use of Expedited Removal.** The expedited removal process has always presented grave risks that the United States will deport refugees in violation of its human rights and refugee protection commitments, as the Advisory Committee on Religious Freedom’s concerns made clear. Congress should revise INA §235 to limit the use of expedited removal53 as the process lacks sufficient safeguards to ensure asylum seekers are not mistakenly deported, and deports people without immigration court hearings. At the very least, DHS should revisit and roll back the decision54 to expand the use of expedited removal beyond ports of entry. Continued use of expanded expedited removal is particularly inappropriate given the failure to adequately staff the process to assure that the measures built into expedited removal to protect refugees are effectively administered.

- **Monitor Country Conditions and Assess Need for Additional Protection Mechanisms.** Informed by evolving country conditions, the administration should assess the potential to use its existing tools—including TPS (with re-designations if necessary), humanitarian parole and/or the exercise of discretion—to prevent the United States from returning to danger individuals who do not meet the criteria for asylum, withholding or CAT protection yet have well-founded fears of harm if returned. TPS, and other protection mechanisms, would exclude those who would pose a danger to the community here. The use of other protection tools such as T-visas for victims of trafficking, as well as U-visas and special immigrant juvenile status should also be facilitated in eligible cases. Over the longer term, Congress and the administration should address deficiencies and gaps in existing protection mechanisms, including to provide for family unity for TPS recipients, to allow adjustment after 10-year wait periods, and/or consider new mechanisms to protect individuals who do not meet the criteria for asylum, withholding or CAT protection, yet face serious harms.

### Effectively Implement Parole, Bond and Alternatives to Detention

With the increase in apprehensions and arrivals in a few key border areas, especially in the Rio Grande Valley in Texas and at the San Ysidro port of entry in California, the number of asylum seekers detained in these border areas has increased sharply. Both CBP and ICE officials also report a spike in families crossing the border, and the increase in unaccompanied children has led the administration to tap FEMA to help address the humanitarian crisis. At the same time, apprehensions at the border have declined significantly since their peak in 2000.55 Faced with the increase in asylum seekers along
the border, some view more detention as the answer. While detention has long been the default tool used by immigration authorities, further escalating reliance on detention would be exceedingly expensive. ICE already detains up to 34,000 immigrants and asylum seekers each day, with over 478,000 immigrants detained in FY 2012, the most recent year with statistics available. At an average cost of approximately $160 per person, per day, the U.S. immigration detention system costs taxpayers over $2 billion annually, despite the availability of less costly, less restrictive and highly successful alternative to detention programs.56

Detention already appears to be on the rise along the southern border. Human Rights First recently visited three immigration detention centers in Arizona, California and Texas, which together can hold 3,400 immigration detainees at any one time. A new facility is planned next to the current Otay Detention Center, and although the facility is currently only slated for the same number of immigration detention beds as Otay, the facility itself will be significantly larger, leaving open the possibility that ICE may receive additional beds in the facility. In addition to these, and several other long-standing facilities contracted or operated by ICE in the southwest (including the less penal Karnes and Hutto detention facilities), ICE appears to be increasing its use of jails and facilities that were previously holding only a minimal number of detainees. These include at least two facilities with a combined 1,000 beds in south Texas (at East Hidalgo and Coastal Bend) and a 71 bed facility in San Luis, Arizona. Asylum seekers and other immigration detainees in these facilities wear prison-clothing and, with the exception of Karnes and Hutto, are held in conditions that are indistinguishable from those in traditional criminal correctional facilities. In the Otay Detention Center near San Diego, the immigrant detainee population may be co-mingled with the U.S. Marshal prisoner population.

Some have asserted that a 2009 memorandum on parole for “arriving” asylum seekers is the cause of the uptick in protection requests along the border. However, in FY 2013, 76 percent of asylum seekers referred into the credible fear process were not considered “arriving” asylum seekers as they did not present themselves at a “port of entry.”57 Moreover, in order to be paroled under the 2009 guidance, arriving asylum seekers must satisfy certain criteria. Key factors have consistently—both under this guidance and its predecessors—included that: the asylum seeker can establish his or her identity; the asylum seeker is not a flight risk/has community ties; and the asylum seeker does not present a risk or danger to the community.58 For asylum seekers detained after crossing the U.S. border, (who are not considered “arriving aliens”), securing release on “bond” has become much more difficult in the busiest border areas. In the Rio Grande Valley, legal service providers report that bonds appear to be regularly set at $7,500 or higher—significantly higher than the minimum $1,500 required by law in cases where bond is set—and that asylum seekers who are indigent often cannot pay these high bonds.

Despite the possibility of parole or bond, many asylum seekers are detained for months or years in U.S. immigration detention facilities. Over the last year, Human Rights First has met with scores of asylum seekers who have been detained, sometimes for prolonged periods of time, including: an asylum seeker from Rwanda who had been detained for over 18 months, asylum seekers from Central America fleeing persecution for their sexual orientation who were detained for months, Eritrean asylum seekers who were detained for months, and women from Central America fleeing gender-based violence, including one who had been detained for several years.

While alternatives to detention, including the technology-only option operated by ICE itself, the more case-management or intense electronic monitoring forms operated by a private contractor, or pilot projects with faith-based social service providers have been used increasingly in recent years, at the time of our visit ICE did not appear to be using alternatives to detention as a major part of its strategy to address any appearance concerns relating to individuals crossing or arriving at the southern border who do not pose any risks to the community but may need ATDs to mitigate appearance or flight risk concerns. Alternatives to detention (ATDs), if used smartly, save costs when used in place of institutional detention, with the current contract estimated to cost a mere 17 cents to $17 rather than the $160 per day average of one detention bed. To maximize their impact and cost-effectiveness, electronic and other forms of monitoring should be used to mitigate flight risk, not as an additional requirement for someone who could otherwise simply be released without conditions. The most recent statistics report that 97.4 percent of participants in the ISAP II alternatives to detention program used by ICE appear at their final immigration court hearing, and 85 percent comply with removal orders.59 Despite this, there appeared
to be little availability of formal ATD placement options, and ICE officers reported that it is difficult to coordinate placement into ATDs for someone leaving the “Area of Responsibility” from which they are being released and moving to another part of the country.

A greater focus on identifying individuals who qualify for parole, bond or release on alternative monitoring measures, will also help free up more bed space so that asylum seekers and immigrants who are subject to “mandatory detention” are not held for days in CBP custody while waiting for space to become available. Both ICE and CBP have reported difficulty in transferring individuals quickly from CBP custody to ICE custody. Border patrol stations and CBP “ports of entry” are not suitable spaces for detaining immigrants for days. Rather than pointing to a need for additional detention facilities, this situation could be managed with a better use of existing detention space. If ICE used alternatives to detention, in more cases, many beds currently used for individuals who do not need detention to mitigate flight risk could be made available for others who are subject to “mandatory detention” as they await their credible fear interview.

Recommendations

- Create and Staff New ICE positions on Parole, Supervision and Support. ICE should create, and Congress should support, the creation of dedicated, trained positions focused on appearance, parole and release. This staff would: (1) facilitate the appearance of individuals who are released (as detailed earlier in this Blueprint); and (2) work with ICE officers to promptly identify and assess individuals who are eligible for release, making bed space available more promptly for new arrivals and decreasing sometimes extended detention times for individuals who do not need to be detained.

- Implement Nationwide Initiative of Alternatives to Detention for Border Cases that Need Supervision. The administration and DHS should reject the notion that it is required to fill a minimum number of beds and strongly support a shift to using alternatives to detention to mitigate risks that would otherwise be addressed through detention in appropriate cases that do not present safety risks. ICE should launch a stepped up initiative to increase its use of alternatives to detention with a strong emphasis on case management for cases released in the border areas that need additional supervision to mitigate flight risk. This nationwide initiative should provide case management, supervision, monitoring and/or other measures to support appearance in the locations to which individuals relocate upon release. With alternatives to detention used increasingly in the criminal justice system, a wide range of experts—including the Pretrial Justice Institute, the Texas Public Policy Foundation (home to Right on Crime)—have endorsed alternatives as cost-saving. Congress should increase appropriations for alternatives to detention and eliminate the bed “quota,” appropriations language that some interpret as a requirement that a minimum number of beds be filled regardless of need. Congress should also grant ICE flexibility to shift funds, based on need, between detention and alternatives to detention. Moreover, by adequately funding the immigration courts and eliminating hearing delays (as outlined above), the cost-savings of alternatives will be fully realized.

- Effectively Implement and Increase Training on Asylum Parole Guidance. ICE officers should implement parole effectively in accordance with the 2009 parole guidelines, and DHS should put these guidelines into regulations as USCIRF has repeatedly recommended. Additional training would minimize misunderstandings, address delays in parole assessments, and make sure that asylum seekers who meet the criteria are not denied parole. An effective parole policy for asylum seekers is consistent with American values and human rights commitments. In its 2013 report on asylum seekers in detention, USCIRF noted that the 2009 parole guidance was in line with USCIRF’s recommendations, and recommended that it be codified into regulations: “USCIRF has recommended that asylum seekers with credible fear who do not pose flight or security risks should be released, not detained and that such a policy be codified into regulations. Asylum seekers may have suffered trauma and abuse prior to arrival in the United States and detaining them after credible fear interviews may be re-traumatizing, with long-term psychological consequences.”

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- **Fairly and Effectively Administer Bond.** ICE headquarters should review and provide oversight of bond levels set by local ICE offices. Bond should not be prohibitively high, and should not be automatically set at a minimum any higher than the statutory requirement. It should not be essentially impossible for an indigent asylum seeker who presents no risks to secure release. All determinations should be based on assessments of the particular individual’s situations.\(^61\) The DHS Office of Civil Rights and Civil Liberties should secure statistical data on bond amounts and parole to assess whether there are disparities for asylum seekers from certain areas (such as Africa).

- **Build on Community-based Alternatives Model For Families.** ICE should use alternatives to detention in cases where additional supervision of families is needed, rather than resorting to detention, which is not appropriate for children. DHS should build on models of community-based alternatives, such as the pilots already in place with Lutheran Immigration and Refugee Service or the U.S. Conference of Catholic Bishops. This model could be particularly useful to address the situation of families who cannot remain in CBP custody. The case management, legal and social services element would be particularly important for families seeking asylum to better understand their cases and requirements for appearance and compliance.

- **Only Use Facilities and Standards Appropriate to Civil Immigration Detention.** ICE should phase out the use of prisons, jails, and jail-like facilities to hold asylum seekers and other immigration detainees. After an individualized assessment of the need to detain, ICE should only use facilities with conditions appropriate for civil immigration detention.\(^62\) Congress should support this transition. DHS and ICE should develop and implement new standards guided by the American Bar Association’s Civil Immigration Detention Standards which confirm some key conditions including that detainees be permitted contact visits, be allowed to wear their own clothing (rather than uniforms), and be provided access to outdoor recreation throughout the day. In 2009, DHS and ICE committed to shift away from the longtime reliance on jails and jail-like facilities to facilities with conditions more appropriate for civil immigration law detainees.\(^63\) Despite some progress, ICE continues to hold the overwhelming majority of its daily detention population in jails and jail-like facilities, with approximately 50 percent held in actual jails.\(^64\) USCIRF has also recommended that asylum seekers be held only in “non-jail-like” facilities when detained, and that DHS create detention standards tailored to the needs of asylum seekers and survivors of torture.\(^65\)

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**Address Triggers of Flight Through Foreign Policy and Aid**

This Blueprint focuses on how the U.S. agencies entrusted with America’s borders can protect refugees and safeguard the immigration and asylum systems from abuse. Human Rights First’s research and interviews with asylum seekers confirm that a significant escalation of violence in some countries is a primary factor prompting some people to flee their countries and seek U.S. protection. Many of the asylum seekers interviewed by Human Rights First attorneys and staff over the last year—including in the border areas—have reported genuine fears of harm in their countries. The brutal violence in these countries is affecting a wide range of people including women targeted for murder, rape and domestic violence, LGBT persons, journalists, police officers, and ordinary people threatened and terrorized by gangs and drug cartels that sometimes have close ties to government.

While conditions vary from country to country, violence and criminal activity in Central America have increased dramatically over the past several years, fueled by political instability, a breakdown of the rule of law, and the dominance of local and transnational gangs seeking to profit from trafficking in weapons, drugs, and humans. According to U.S. government estimates, 95 percent of cocaine trafficked from South America moves through Mexico and Central America, a significant factor contributing to regional instability and violence.\(^66\) Further exacerbating instability is the shifting power balance in...
favor of transnational criminal organizations and state actors’ increasing involvement in “transactional” relationships with criminal organizations.\textsuperscript{67} Recent surveys conducted in the region indicate the role of violence, insecurity, and breakdown of the rule of law in triggering flight from Central America.\textsuperscript{68} Violence against women and LGBT persons is also a serious problem. In Honduras for instance, the killings of women increased by 246\% between 2005 and 2012, and NGOs “reported 24 violent deaths of LGBT individuals and documented multiple cases of assault” in 2012. Additional information about the violence, persecution and impunity that are catalysts of flight are further detailed in Appendix D to this Blueprint.

Many who request U.S. protection lack accurate information about asylum and their eligibility for protection. Some receive inaccurate information in their home countries, whether from friends, news pieces, social media, smugglers or other sources. Some articles in the U.S. and other media have mistakenly described passing the credible fear screening process as a status of “temporary asylum,” with officials or unnamed sources quoted saying that it is a way for people to stay in the United States. This kind of misinformation can then be circulated through social media and word of mouth, potentially encouraging people to make decisions based on inaccurate information.

Various experts have detailed recommendations for addressing the crisis in Central America and Mexico—including the Council on Foreign Relations, the U.S. Conference of Catholic Bishops, International Crisis Group, and UNHCR.\textsuperscript{69} For instance, based on its research concerning children who flee from Central America and Mexico, USCCB recommends that anti-gang prevention measures be tackled at regional and local community levels in addition to national levels, and that prevention efforts include systematic training and educational programs. These and other recommendations should be carefully reviewed, with heightened inter-agency attention.

**Recommendations**

Human Rights First recommends the following initial steps to identify and begin to address the rule of law and impunity issues that are helping to drive flight:

- **Broaden Inter-Agency Attention to Identify and Address Impunity, Rule of Law Deficits and Other Drivers of Flight:** The administration should elevate inter-agency attention to promote outcomes to confront the impunity and rule of law challenges contributing to flight from Central America and Mexico. Addressing these challenges will require expertise beyond that of the Department of Homeland Security and its component agencies, and in particular the U.S. State Department and the U.S. Embassies in these countries as well as DOJ and USAID. One option is to formally expand the existing inter-agency efforts around unaccompanied children, as some of the same factors are contributing to the flight of both children and adults. All steps taken should be consistent with U.S. refugee protection and other human rights obligations, and any enforcement measures proposed should include effective mechanisms to secure the protection of those who face persecution, trafficking, torture or other serious human rights violations.

- **Support Accurate Information and Assistance:** The United States should support qualified non-profit legal groups working with victims of violence in Central America and parts of Mexico. Non-profit legal groups can provide support and accurate information for those who are threatened or displaced, including victims’ services and accurate legal information about seeking protection. All steps taken by the U.S. government should be consistent with U.S. refugee protection and other human rights obligations. While there is certainly a lack of accurate information about U.S. asylum and immigration eligibility in some of these countries, broad information campaigns aimed at discouraging individuals from migrating and applying for asylum have not necessarily been effective when used by other countries, and would raise serious questions relating to U.S. refugee protection and human rights commitments.\textsuperscript{70} The United States should closely review any informational campaigns to assess effectiveness and consistency with refugee protection and human rights commitments.
Appendices
Appendix A

Trends in Border Apprehensions, Expedited Removal and Protection Requests

To help identify some of the trends in border activity, apprehensions, expedited removal and protection requests, Human Rights First analyzed DHS data that was publicly available and requested data from CBP, ICE, and USCIS. The below graphs and charts seek to illustrate some of this data.

There is some key data missing that would further inform both the findings and recommendations of this Blueprint. CBP data was provided from FY 2005 and only available through FY 2012. ICE was unable to fulfill any of the data requests we submitted. We are grateful for the cooperation by all three DHS components and urge the Administration to take steps to regularly and rigorously conduct data analysis on key apprehension, enforcement, detention, and adjudication trends, and share these publicly. If databases cannot furnish the data needed to analyze these trends, funding should be requested and provided to increase capacity of databases and maximize, through training and other measures, the accuracy of the data inputted.

Source: data provided by U.S. Customs and Border Protection, May 2014. Data provided from FY 2005 through FY 2012.


Since the expansion of expedited removal to the interior, expedited removal apprehensions by both Border Patrol and Office of Field Operations (at ports of entry) have increased from 84,020 in FY 2005 to 174,048. Expedited removal apprehensions by Border Patrol, which increased from 35,937 in FY 2005 to 145,245 in FY 2012, now comprise the vast majority of all expedited removal apprehensions, nearly doubling from 43% of expedited removal apprehensions in FY 2005 to 83% of expedited removal apprehensions in FY 2012.
The expansion of expedited removal to the interior has led to significant increases in the use of expedited removal in the busiest Border Patrol sectors. Increases are particularly striking in the Rio Grande Valley and to a lesser extent San Diego sectors between FY 2011 and FY 2012. Note: data from FY 2013 and FY 2014 (to date) were not available.
Figure 3

**CBP Office of Field Operations Expedited Removal Apprehensions**

*Top four field offices by apprehension and total of all field offices*

<table>
<thead>
<tr>
<th>City, State</th>
<th>San Diego, CA</th>
<th>Tucson, AZ</th>
<th>Laredo, TX</th>
<th>El Paso, TX</th>
<th>Total (all OFO field offices)</th>
</tr>
</thead>
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<tr>
<td>FY 2005</td>
<td>22,546</td>
<td>5,856</td>
<td>6,964</td>
<td>4,933</td>
<td>48,083</td>
</tr>
<tr>
<td>FY 2006</td>
<td>20,481</td>
<td>5,553</td>
<td>5,883</td>
<td>4,474</td>
<td>43,968</td>
</tr>
<tr>
<td>FY 2007</td>
<td>17,207</td>
<td>4,805</td>
<td>6,081</td>
<td>4,511</td>
<td>39,784</td>
</tr>
<tr>
<td>FY 2008</td>
<td>16,495</td>
<td>3,758</td>
<td>5,258</td>
<td>4,400</td>
<td>36,924</td>
</tr>
<tr>
<td>FY 2009</td>
<td>16,146</td>
<td>3,380</td>
<td>5,753</td>
<td>4,079</td>
<td>36,074</td>
</tr>
<tr>
<td>FY 2010</td>
<td>16,636</td>
<td>3,671</td>
<td>5,172</td>
<td>3,956</td>
<td>35,035</td>
</tr>
<tr>
<td>FY 2011</td>
<td>19,010</td>
<td>3,647</td>
<td>3,676</td>
<td>2,555</td>
<td>33,874</td>
</tr>
<tr>
<td>FY 2012</td>
<td>15,049</td>
<td>3,276</td>
<td>3,085</td>
<td>2,290</td>
<td>28,603</td>
</tr>
</tbody>
</table>

Source: data provided by U.S. Customs and Border Protection, May 2014. Data provided from FY 2005 through FY 2012.

While the use of expedited removal increased in the interior, expedited removals at the formal “ports of entry” declined between 2005 and 2012. The San Diego field office, home to the country’s busiest border port of entry, remains high above the other field offices in numbers of expedited removal designations. Note: data from FY 2013 and FY 2014 (to date) were not available.
Trends in the Credible Fear Process

Figure 4

Credible Fear Referrals by Interior vs. Port of Entry

* Port of Entry Apprehensions are under jurisdiction of CBP Office of Field Operations ** Interior Apprehensions are under jurisdiction of CBP Office of Border Patrol

Source: USCIS Asylum Division. April 2014. On file with Human Rights First. Note that FY 2014 data reflects only Quarter 1 and Quarter 2, or the first six months of FY 2014.

Since the expansion of expedited removal to the interior and its increased use, the number of individuals referred for credible fear interviews within expedited removal has also increased – with a steep rise beginning in FY 2010, and rising sharply between FY 2012 and FY 2013. The number of individuals referred for credible fear interviews at the ports of entry dipped significantly after 2005, and only reached its FY 2005 levels in FY 2013. The vast majority of individuals referred for credible fear interviews since FY 2006 have been individuals apprehended by the U.S. Border Patrol in the interior under expanded expedited removal.
The number of credible fear referrals resulting in positive findings fell from 94% in FY 2004 to 60% in FY 2007, and then rose to 82% in FY 2013, they have remained at a fairly similar level since, though early data reflects a dip from 84% in FY 2013 to 80% in the first half of FY 2014. Note: data presents the percentage of cases where credible fear was found as proportion of total credible fear cases (i.e. cases where fear was found, cases where fear was not found and cases that were initiated but then administratively closed, e.g. where an individual decides to withdraw her claim).

Source: USCIS Asylum Division, April 2014. On file with Human Rights First. Note that FY 2014 data reflects only Quarter 1 and Quarter 2, or the first six months of FY 2014.
Figure 6

Credible Fear Case Breakdown by Persecution and CAT

Source: USCIS Asylum Division, April 2014. On file with Human Rights First. Note that FY 2014 data reflects only Quarter 1 and Quarter 2, or the first six months of FY 2014.

The proportion of positive credible fear findings based on potential eligibility for protection under the Convention Against Torture (as opposed to potential eligibility for asylum) increased in 2012 and increased sharply between 2012 and 2013.
Figure 7

Credible Fear Interviews by Interview Mode

Source: USCIS Asylum Division. April 2014. On file with Human Rights First. Note that FY 2014 data reflects only Quarter 1 and Quarter 2, or the first six months of FY 2014. Although USCIS has conducted credible fear interviews telephonically in the past, these instances were uncommon for several years until FY 2010 onward. In the last three years, the proportion of interviews conducted telephonically has skyrocketed, with USCIS now denying credible fear based on telephonic interviews.
Figure 8

Border Apprehensions, Expedited Removal, and Credible Fear Referrals

- Border Patrol Apprehensions and OFO Inadmissibility Determinations
- Border Patrol and OFO Expedited Removal
- USCIS Credible Fear Referrals

Appendix B: Security Checks

Fraud hurts the United States and hurts refugees and asylum seekers. A strong immigration and asylum system is one that includes measures to recognize and address fraudulent behavior. The U.S. asylum and immigration systems and U.S. law contain many measures specifically aimed at identifying fraud and protecting the integrity of the system. Some of these were instituted by the Illegal Immigration Reform and Immigrant Responsibility Act of 1996 (IIRIRA), and more have been added over the years. Some of the mechanisms to protect the immigration and asylum systems from abuse—in connection with each step of the expedited removal and credible fear processes—are outlined below. 

Initial Apprehension at or Near Border

After being detained by CBP at the formal “ports of entry” or by the Border Patrol, immigrants and asylum seekers are fingerprinted. Their fingerprints and other biographic information are run through multiple databases, maintained by multiple agencies. Critical information is quickly provided to CBP through these searches. For example, in running checks on immigrants at or near the border, immigration officers have quickly learned of connections to drug cartels, prior criminal activity in the United States or other countries, information relating to identity, potential connections to terrorism, and even, for example, whether the individual may have already received asylum in another country.

These inquiries can include the following database checks:

- **CIS (Central Index System):** A database which contains information on the status of any applicant or petitioner for any immigration benefit.
- **CCD (Consolidated Consular Database):** A database maintained by the Department of State that asylum office personnel can access to obtain information about the identity, previous travel history, method of entry into the U.S., and/or background of an asylum applicant.
- **EARM (ENFORCE Alien Removal Module):** An ICE database containing records of aliens in detention, exclusion, and removal proceedings.
- **EID (Enforcement Integrated Database):** A shared database for several DHS law enforcement and homeland security applications.
- **TECS (not an acronym):** CBP's primary law enforcement and national security database, which contains enforcement, inspection, and intelligence records. TECS contains information from a variety of federal, state, local, and foreign sources, and the database contains records pertaining to known or suspected terrorists, wanted persons, and persons of interest for law enforcement and counterterrorism purposes.
- **IBIS (Interagency Border Inspection System):** A DHS database of shared law enforcement, used to access computer-based enforcement files and used by several DHS components.
- **NCIC (National Crime Information Center):** An FBI database to track crime data on national and local levels, including "records of stolen vehicles and other articles, foreign fugitives, missing persons, gang members, known or suspected terrorists, wanted persons, and persons with outstanding criminal warrants, among other data."
- **IAFIS (Integrated Automated Fingerprint Identification System):** Maintained by the FBI, the IAFIS is the largest biometric database in the world, containing the fingerprints, photographs, biographical information, and corresponding criminal history information for more than 55 million subjects in the Criminal Master File.
- **ABIS (Automated Biometric Information System)/IDENT:** Formerly US-VISIT. A DHS-wide system managed by the National Protections and Programs Directorate (NPPD) Office of Biometric Identity Management (OBIM) and includes biometric information related to the travel history of foreign nationals and watchlist information. Among other things, IDENT is used to determine whether an individual is using fraudulent identification. The system is used to confirm identity, determine previous interactions with government officials, and detect impostors. Additionally, IDENT contains information...
stored by the Department of State on visa applications.  

- **INTERPOL**: INTERPOL’s U.S. office ensures that relevant information from INTERPOL is available to DHS personnel via the TECS and US-VISIT systems.

- **TIDE (Terrorist Identities Datamart Environment)**: Database of known or suspected terrorists.

- **TSDB (Terrorist Screening Database)**: Includes biometric and biographic records of known and suspected terrorists.

In addition, CBP officers (and other immigration officials) can contact, or refer matters to, various investigative entities. For example, they can and do refer potential abuse or criminal matters to ICE Homeland Security Investigations (HSI) or the FBI. Both CBP and ICE participate in and have access to the Joint Terrorism Task Force. Some CBP stations also have additional mechanisms to identify crime, including programs to address and disrupt the smuggling of migrants. As a result, both OFO and Border Patrol officers have more access to prompt information that can identify prior orders of removal, prior immigration violations, criminal activity in the United States, and criminal activity outside of the United States. Immigration officers working along the border reported that they were very pleased with their improved ability to identify criminal activity in other countries or other information relating to identity from their database checks.

Some have expressed concern that individuals working for drug cartels have used or might use the credible fear process to enter the United States. Human Rights First staff asked carefully about the measures in place to identify individuals associated with drug cartels. Immigration officers reported that the checks that they run on each individual they detain have access to databases that identify individuals prosecuted or arrested due to affiliations with drug cartels, as well as some information about suspected affiliations with drug cartels. CBP has access to information about arrests in the United States, as well as information from other countries and from Interpol. Several officers shared that it would be unlikely for drug cartel members to use the credible fear process to enter the country given the extensive checks that are conducted, the extensive process involved, and the ultimate immigration status that prevents an individual from returning to his or her home country (an impediment to conducting transnational criminal activity.)

### Immigration Detention Custody

Once an individual has been processed through CBP custody and enters ICE custody, ICE conducts a number of similar security checks when admitting an individual into an ICE facility and to account for any additional information that may have become available since the initial apprehension of an individual.

When these background checks identify information of concern, or when ICE identifies other reasons to suspect that an individual may present a risk or concern, ICE has access to various investigative resources including local law enforcement, ICE’s Homeland Security Investigations branch, or other federal law enforcement such as the FBI. ICE officers told us that they can and do refer cases to these investigative entities. For example, where ICE began to suspect that an individual was orchestrating fraud due to the same address being listed in repeated independent requests for release, ICE was able to take measures to investigate the situation. In addition, ICE officials confirmed that ICE again conducts checks prior to releasing an individual.

The Asylum Parole guidance for “arriving” asylum seekers (which in FY 2013 constituted 24 percent of asylum seekers in expedited removal) directs that asylum seekers determined to have a credible fear of persecution in their home country may only be released on parole if their identity is established and they are determined not to present a flight risk or pose a danger to the community. The parole guidance also provides for ICE to consider “exceptional, overriding factors,” that may include “law enforcement interests” when considering someone for release. Similarly, ICE’s Risk Classification Assessment, a tool that assesses custody determination and, where appropriate, bond determination, is intended to “identify and categorize the risk to public safety and the risk of flight posed by an alien arrested by ICE for immigration violations.”

### Credible Fear Screening Interview

At the time USCIS conducts credible fear or reasonable fear interviews, the asylum seeker has already been transferred from CBP custody, whether OBP or OFO, to ICE custody. Both CBP and ICE have conducted...
numerous background checks. Credible fear interviews are supposed to happen within days of an asylum seeker’s arrival, and generally within 14 days. USCIS officers have the opportunity to see the individual’s files, including information on security checks completed, information from the initial CBP interview and additional information that may have been added to the file. During the interview, the USCIS asylum officer will assess whether the asylum seeker has a “significant possibility” of establishing eligibility for asylum.

In addition to the interview, USCIS again conducts checks on the applicant. According to joint DHS testimony submitted to the House Judiciary Committee for the December 2013 hearing entitled “Asylum Abuse: Is It Overwhelming Our Borders?:”

“USCIS conducts security checks including biographic (TECS) and biometric (IDENT) checks during the credible fear process to assess identity and inform lines of questioning. TECS is owned and managed by CBP and is its principal law enforcement and national security system. TECS contains various types of information from a variety of Federal, state, local, and foreign sources, and the database contains records pertaining to known or suspected terrorists, wanted persons, and persons of interest for law enforcement and counterterrorism purposes. IDENT is a DHS system managed by the National Protection and Programs Directorate’s (NPPD) Office of Biometric Identity Management (OBIM), and includes biometric information related to the travel history of foreign nationals and watchlist information. It also contains visa application information owned by the Department of State. This system is used to confirm identity, determine previous interactions with government officials and detect imposters. Asylum officers conduct a mandatory check of both TECS and IDENT during the credible fear process. Asylum officers also ensure that the Federal Bureau of Investigation (FBI) name check and fingerprint checks have been initiated.”

**Immigration Court Hearings—ICE Trial Attorneys**

If an individual passes his credible fear interview, he or she is placed in removal proceedings before an immigration judge and has an opportunity to apply for asylum. The government is represented by an ICE Trial Attorney in immigration proceedings, and the trial attorney’s responsibilities include to present evidence of and identify any inconsistencies, security concerns, or concerns regarding fraud and abuse. The trial attorney has access to the full case file and all security and background check information, and can identify concerns about consistency and credibility, factors that the immigration judge takes into account in determining whether or not to grant asylum. The ICE trial attorney also has access to overseas investigations and can request these inquiries when and if they suspect that documentation or information that has been submitted is fraudulent.

Before an immigration judge can grant asylum to an individual, all background checks must have been completed. Section 208(d)(5)(a)(i) of the INA requires that “asylum cannot be granted until the identity of the applicant has been checked against all appropriate records or databases … to determine any grounds on which the alien may be inadmissible to or deportable from the United States, or ineligible to apply for or be granted asylum.” In addition, EOIR has a Fraud and Abuse Program as well, which identifies trends of potential fraud and addresses, among other matters, unauthorized practice of immigration law—such as by fraudulent “notaries.” In its December 2013 written testimony, DHS stated that: “Before individuals are granted asylum, they must establish identity and pass all requisite national security and law enforcement background security checks. Each asylum applicant is subject to extensive biometric and biographic security checks. Both law enforcement and intelligence community checks are required—including checks against the FBI, the Department of Defense, the Department of State, and other agency systems.”

**Referral for Prosecution**

Prosecuting the perpetrators of fraudulent schemes will reduce fraud and abuse and enhance the integrity of the asylum and immigration systems, as well as protect the immigrants who are often victims of these schemes. The American Bar Association, the New York Immigrant Representation Study Group, and other entities have recommended strict penalties for those who engage in unauthorized practice of law. Referrals from immigration authorities have resulted in numerous prosecutions of perpetrators of fraud. Charges have been brought in major cases in California, Texas, Florida, and elsewhere over the last four years.

As described by EOIR director Juan Osuna in November 2013 testimony before the House Committee on Oversight
& Government Reform Subcommittee on National Security, “EOIR has a robust and active program for identifying and referring claims of fraud encountered by immigration judges and the BIA… the complaints and requests for assistance the Fraud and Abuse Program receives each year are almost evenly divided between unauthorized practice of immigration law (UPIL) complaints and fraudulent claims perpetrated against the government.” In that testimony, Director Osuna also stated: “Because EOIR has no authority to conduct investigations or prosecute, UPIL complaints are referred to federal, state and local law enforcement, and bar associations, for investigation and prosecution. EOIR also files complaints of UPIL fraud with the Federal Trade Commission’s Consumer Sentinel Network (Sentinel) and collaborates with USCIS’s Fraud Detection and National Security Directorate and other government agencies in combating fraudulent immigration activity. EOIR consistently is among the top-ranked government agencies in referring UPIL fraud to Sentinel.” EOIR’s Disciplinary Counsel also investigates complaints involving alleged misconduct and can initiate formal disciplinary proceedings. Since the program’s inception in 2000, EOIR reports that it has disciplined more than 1,100 attorneys.

Appendix C: Information from Asylum Seeker Interviews

Human Rights First researchers interviewed dozens of detained and released asylum seekers and asylees as part of its research and development of recommendations. The organization’s research was also informed by information learned through its pro bono representation of asylum seekers who initially arrived at or crossed the southern border. Below is a sample of some of the information reported to Human Rights First through these interviews. Among the issues identified through these interviews are challenges relating to the safeguards for asylum seekers during initial border interviews, allegations of mistreatment after apprehension and lengthy detention times as they sought protection in the United States.

The information below is based on accounts provided by these asylum seekers:

In particular, asylum seekers reported that when apprehended by border officials and expressing fear of return, they were reportedly told that “[the United States] doesn’t do asylum,” or is “not doing asylum today,” or that an individual wouldn’t qualify for asylum or, that if they chose to pursue an asylum claim, they’d be detained for years. Although many border officials likely follow appropriate procedures when an individual makes a request for asylum, there remain far too many examples of inappropriate screening and treatment, suggesting more training, oversight, and accountability are required to make sure that those who might have a claim to protection are appropriately screened and referred to the credible and reasonable fear processes.

- A Central American told Human Rights First that he was fleeing persecution by a gang and mistreated and misinformed in detention. When he expressed that he had come to the U.S. seeking help, he was told, “If you ask for asylum, you will be detained here for two years.” He became desperate and considered killing himself. As a result, he was given a period to “reflect” for three days in solitary confinement, in a cold room known as “the hole.”

- A Honduran man told Human Rights First that border officers did not record his expressions of political fear. A supporter of the political opposition in Honduras, he came to the U.S. in 2013 fleeing political persecution. When he was apprehended near the border, he told the officer he was afraid to go back to Honduras. The officer did not record this expression of fear, but instead asked him why he hadn’t gone to the U.S. Embassy in Honduras. The officer made him sign a document he didn’t understand, telling him that if he didn’t sign it, he would be held at the border station for a longer period of time and someone would just forge his signature and he would be deported anyway.

- A Honduran asylum seeker told Human Rights First that border officers did not refer him for a credible fear interview even though he said he feared harm because he was gay, and that his arm was fractured
by a border officer. When he was apprehended, border officials threw him to the ground, yelled insults, and fractured his arm while arresting him. He received little information when he expressed a fear of return and waited for more than a day to receive medical attention. After he was transferred into ICE custody, and met pro bono lawyers in immigration detention, he was able to request a credible fear interview.

- A Honduran woman told non-profit lawyers that she had told border officers that she feared return to severe domestic violence, yet was deported back to her home country without a chance to apply for asylum. Despite expressing a fear of return, U.S. immigration officials twice returned her to possible persecution rather than referring her for a credible fear interview. She returned a third time and was finally given the opportunity to express fear, but as a result of the previous removals was put into reinstatement of removal proceedings and was put into a jail that is now being used for immigration detention, where there is little pro bono representation available. (This asylum seeker was identified through a local non-profit legal service provider and is now represented through pro bono counsel.)

- A young woman from El Salvador told Human Rights First that she fled gang persecution after witnessing a crime, but was not given an opportunity to express her fear of return. The border patrol agent who apprehended her told her that she had to sign the documents and that if she didn’t sign, he would sign for her. She did not understand what she signed and had no opportunity to express her fear of return.

- A Central American woman who said she was fleeing gang violence following threats to her daughter’s life, reported that, when she was apprehended upon crossing the border, she was denied medication for her seizures and given food inappropriate for her medical condition. She reported that border officers called her a rat and compared her to a dog. After several transfers and passing her credible fear interview, she was still in immigration detention when Human Rights First interviewed her.

- A Salvadoran man who said he was seeking protection from gang violence told Human Rights First that border officers handcuffed him and used pressure point tactics to coerce him into signing a document they told him was a deportation order. When he refused to sign, an officer hit the asylum seeker in the eye with a half-closed fist. The asylum seeker, who had a previous eye injury, requested medical care because his eye was swollen, painful, and leaking fluid. He was finally taken to a hospital three days later.

Examples of asylum seekers detained for extended periods of time include:

- A woman from Guatemala who said she feared domestic violence detained for 8 months already;
- A woman from El Salvador who has been detained over 3 years;
- A Guinean asylum seeker detained for about 6 months although he had a U.S. Citizen sister;
- A Somali asylum seeker detained for about 5 months even though he had U.S. Citizen uncle;
- A Rwandan asylum seeker detained for 18 months already;
- A Somali with a U.S. Citizen aunt and uncle had been detained for over 10 months; and
- Eritrean and Ethiopian asylum seekers who were detained for 5 to 7 months before being released from detention.

Appendix D: Escalation of Violence in Mexico and Central America

Central America and Mexico have seen a dramatic rise in recent years of gang violence, human trafficking, rape, the murder of women, and child abuse. Levels and types of violence vary from country to country. This increase in violence and persecution is taking place amid a serious weakening of the rule of law, with gangs asserting more authority than the state in many areas outside capital
cities. Some aspects of this rise in violence and persecution, and decline in the state’s ability to protect its citizens, are outlined below.

Gang Violence and Trafficking

The most recent U.S. State Department Human Rights country reports for Mexico, El Salvador, Honduras, and Guatemala (2013) indicate the prevalence of gang violence at the state and local level of these societies. The country report for El Salvador describes El Salvador as “a source, transit, and destination country for women, men, and children who are subjected to sex trafficking and forced labor.” The report goes on to detail that, despite some government efforts to combat trafficking, the Government of El Salvador does not comply with minimum standards for the elimination of trafficking, and “[o]fficial complicity in trafficking crimes remained a serious obstacle to anti-trafficking efforts.” The country report for Mexico estimates that “approximately 120,000 individuals were internally displaced as of July 2013, most of whom fled their communities in response to violence related to narcotics trafficking.”

In November 2013, the United States Conference of Catholic Bishops (USCCB) sent a delegation on a fact-finding mission to Mexico and Central America to explore the underlying causes of the recent increase in Unaccompanied Alien Children (UAC) seeking entry to the United States. The USCCB delegation described the situation in these dire terms: “[V]iolence and coercion, including extortion, kidnapping, threats, and coercive and forcible recruitment of children into criminal activity are perpetrated by transnational criminal organizations and gangs have become part of everyday life in all of these countries, exerting control over communities. Transnational criminal organizations, such as the Mexican based los Zetas cartel, which deals in the smuggling and trafficking of humans, drugs, and weapons, operate in Mexico with impunity, and have expanded their influence throughout Central America by contracting with local gangs, primarily MS-13 and the 18th Street gang.”

In addition to the fact that governments lack the resources to restrain these gangs and that government officials sometimes collaborate in gang-related criminal activity, the report noted that “organized gangs have established themselves as an alternative, if not primary, authority in rural areas and towns and cities outside the capitals.”

Dr. Paul Rexton Kan, an expert in narcotics and its links to conflict, characterized Mexico’s situation in 2011 as one in which “the levels of violence are increasing, while its scope is expanding.” He writes:

[…] the violence that it is suffering is gruesome in its manifestations and staggering in its proportions. Since 2006, more than 28,000 Mexicans have been murdered, and Mexico now ranks first in the Americas region for kidnappings. So pervasive is the cruelty of the cartels that a unique lexicon has emerged to describe the crimes:

- Decapitado: decapitation
- Descuartizado: quartering of a body, carving it up
- Encuelado: body in trunk of car
- Encobijado: body wrapped in blanket
- Entamado: body in a drum
- Enteipado: eyes and mouth of corpse taped shut
- Pozoleado (also Guisado): body dissolved in acid, looking like Mexican stew.

Rape, Domestic Violence, and Child Abuse

Rape, domestic violence, and child abuse have played a major role in driving individuals to flee Central America. The State Department Human Rights Report described rape, domestic violence, and child abuse as serious problems in the Central American countries contributing most to the recent increase in credible fear claims at the border. The Honduras report stated that “[v]iolence against women and impunity for perpetrators continued to be a serious problem.” Killings of women increased by 246 percent between 2005 and 2012, and the government of Honduras was so alarmed that the National Congress added the crime of femicide to the penal code in February 2012. The Honduras country report described rape as “a serious and pervasive societal problem that permeated all facets of society” and domestic violence as a widespread and often unpunished crime, with “community service and 24-hour preventive detention if the violator is caught in the act” being the only allowable punishment for a first offense.

Based on her research on gender-based violence, Professor Karen Musalo details the problem of violence against women in Guatemala:
In Guatemala, this violence has reached epidemic proportions, with alarming increases in the murders of women at rates much higher than those of the murders of men. During the past decade, over 4,000 women and girls have been killed. There have been successful prosecutions in no more than 2 percent of these cases, meaning that 98 out of 100 killers of women literally get away with murder. This widespread impunity has been identified as a significant factor in the growing numbers of cases of violence against women.96 Contributing to this violence is the fact that perpetrators know they are unlikely to be punished for their actions: “In Guatemala,” Musalo writes, “impunity for the battering and killing of women is at such levels that perpetrators rightly feel confident that there is no price to pay for their unrestrained violence.”97 She goes on to describe the widespread consensus among different organizations as to the high rate of impunity for crimes of violence against women: “Although studies vary slightly in the degree of impunity they report, they all place the figure at the extreme high end of the continuum. …There is broad consensus that impunity is a major contributing factor to the escalating murders of women.”98 (Internal citations omitted.)

The U.S. State Department country report for El Salvador describes physical and sexual abuse as a widespread problem that the authorities are unable or unwilling to address: “Incidents of rape continued to be underreported for a number of reasons, including societal and cultural pressures on victims, fear of reprisal against victims, ineffective and unsupportive responses by authorities toward victims, fear of publicity, and a perception among victims that cases were unlikely to be prosecuted…”99 The country report for Honduras describes violence against youths by police, gangs, and members of the public, and states that “[t]he commercial sexual exploitation of children, especially in prostitution, continued to be a problem.”100

Persecution Based on Sexual Orientation

While anti-discrimination laws protecting LGBT individuals exist in Honduras and El Salvador, societal discrimination is widespread and violent hate crimes have been reported. In Honduras in 2012, “NGOs reported 24 violent deaths of LGBT individuals and documented multiple cases of assault and discrimination against members of the LGBT community.”101 In a report on transgender women in El Salvador, the UN Development Programme (UNDP) and the PDDH (Procuraduría para la Defensa de los Derechos Humanos) reported, based on interviews with 100 transgender women, that they reported facing harassment, violence, and exclusion in schools. Only 23.9 percent of the transgender women who suffered violence reported it to the authorities, and only one of the accused perpetrators was sanctioned.102

In Guatemala, antidiscrimination laws do not apply to LGBT individuals. LGBT rights groups reported that police regularly engaged in extortion by waiting outside clubs and bars frequented by LGBT persons to demand that those engaged in sexual activities pay protection money or pay to avoid jail. Victims rarely filed complaints due to a lack of trust in the judicial system and a fear of police harassment or social recrimination.103 LGBT individuals who flee Central America and make it to Mexico often experience abusive treatment at the hands of Mexican authorities. A report by the Organization for Refugees, Asylum, and Migration describes this abusive treatment, which includes violence, sexual abuse, extortion, medical neglect in detention, and other forms of discriminatory treatment.104

Collapse of the Rule of Law

A major factor in the escalation of violence in Central America is the inability of governments to assert authority over organized crime. The ineffectiveness and at times complicity of governments in dealings with gangs has amounted to a devastating breakdown of the rule of law. A 2012 Council on Foreign Relations report describes the situation as follows: “The failure to construct effective state institutions has enabled some criminal organizations to penetrate all levels of government and broaden their reach in the region. Police forces command few resources and scant public trust, often because of their extensive links to organized crime. Judicial institutions, such as courts and public prosecutors, are also systematically subjected to cooptation by criminal groups, leading to high levels of impunity.”105 A 2013 report describes the relationship between transnational organized crime and the state in Guatemala, Honduras, and El Salvador as “transactional,” with state actors engaging in a corrupt “exchange of goods and services” with criminal groups.106

Criminal organizations have not only permeated government but have also, in some places, taken its place: In some instances, cartels have embedded themselves in
the social fabric of Central American communities by coopting local governments and businesses, and providing basic services such as health care, education, security, and infrastructure. Some Central American governments are being increasingly displaced by organized crime as the guarantors of public order and security in the eyes of ordinary people. The State Department Human Rights report bears this out. The Guatemala country report describes a lack of civilian control over the army, impunity of security forces involved in criminal activities, and police extortion, rape, and kidnapping for ransom. The country report for Honduras indicated that members of the security forces committed arbitrary or unlawful killings and described corruption and impunity as “serious problems within the security forces. Some members of the police participated in crimes with local and international criminal organizations.”

Displacement and Flight

A recent analysis of polling data shows that the situation of violence and crime in Central America is significantly related to the intention to migrate. More specifically, the study concludes that “victims of the current crime wave in Central America, as well as those victimized by the pervasive corruption that has accompanied the crime wave, are increasingly likely to consider migration as a viable means of escape from their current situation.” Recent studies undertaken by the U.N. refugee agency (the UNHCR) and the Women’s Refugee Commission (WRC) identify some of the factors causing so many people, and in particular so many children, to flee Central America. The UNHCR study found that a majority of the 404 children they interviewed who had fled Mexico, Guatemala, Honduras, and El Salvador reported leaving for reasons that raised potential international protection concerns. This demonstrates a sharp increase from a similar study conducted with a smaller sample in 2005 by the UNHCR and Save the Children—that study found protection concerns raised in only 13 percent of cases of UACs. A similar WRC study in 2012 found that over 77 percent of the 151 children interviewed stated violence was the main reason they fled their countries. Many of the children described a longing to return to their homes and said they would not have left but for fear for their lives. In addition to driving people to flee across national borders, the rise in violence and collapse of state authority have led to widespread internal displacement in Mexico and Central America. The Internal Displacement Monitoring Centre documents 160,000 internally displaced persons in Mexico, 242,000 in Guatemala, 17,000 in Honduras, and at least 5,700,000 in Colombia.

Various groups have proposed recommendations to help address the many challenges posed by this escalating violence and the resulting displacement and flight in search of protection.

Appendix E: Credible Fear Lesson Plan

In December 2013 testimony before the House Judiciary Committee, USCIS and DHS indicated that they had initiated a review of the guidance and training materials used in the credible fear process to “make certain that our application of the credible fear standard properly reflects a significant possibility that claims for asylum or protection under the Convention Against Torture will succeed when made before an immigration judge.” However, the new February 2014 Lesson Plan goes well beyond addressing gaps in training. The guidance, along with an accompanying memorandum, signals that asylum officers should apply a higher standard in credible fear screenings. In some places, the guidance appears to treat credible fear interviews like full-blown asylum interviews and to require production of evidence that would be difficult or impossible for a recently detained unrepresented asylum seeker to produce at a credible fear interview.

While many of the revisions to the Lesson Plan are consistent with the statutory standard, some should be revisited. USCIS should revise the February 2014 Lesson Plan on Credible Fear in a number of ways including to: clarify in additional places that screenings are not full-blown adjudications; clarify that asylum seekers are not expected to produce documentary evidence at credible fear interviews; restore prior language regarding the legislative history of a “low” level screening standard; and abandon other efforts to further raise the “significant” possibility standard. USCIS should immediately provide closer supervisory review of credible fear determinations.
**How To Protect Refugees and Prevent Abuse At The Border**

**Restore prior language on level of screening standard.**

The new Lesson Plan adds some language that clarifies the significant possibility standard. However, other revisions appear to attempt to raise the screening standard. In several places, the Lesson Plan deletes references to legislative history and other authorities confirming that the “significant possibility” standard was meant to be a low screening standard. Specifically, the February 2014 Credible Fear Lesson Plan (i) removes language in the Section on “Function of the Credible Fear Screening” (pp 11-12) that cited to the statement of a member of the Congressional Conference Committee that the credible fear standard is intended to be a “low screening standard for admission into the usual full asylum process;” (ii) removes language that stated “[w]hen the regulations were issued to implement the credible fear screening process, the Department of Justice described the nature of the credible fear standard as a screening mechanism that sets: ‘a low threshold of proof of potential entitlement to asylum; many aliens who have passed the credible fear standard will not ultimately be granted asylum;’” and (iii) removes language from the “Credible Fear Standard of Proof: Significant Possibility Section” that stated that “The legislative history indicates that the standard ‘is intended to be a low screening standard for admission in to the usual full asylum process.’

The Lesson Plan also reaffirms language—that is not found in asylum or immigration law—equating a “significant possibility” standard with a requirement to demonstrate a “substantial and realistic possibility” of succeeding. The February 28, 2014 memorandum from John Lafferty, Chief of the Asylum Division, issued with the release of the revised Credible Fear Lesson Plan, also emphasizes that “the revisions to the lesson plan seek to reinforce the Asylum Division’s interpretation of the statutory “significant possibility” standard as requiring that the applicant “demonstrate a substantial and realistic possibility of succeeding.” The Lesson Plan should be revised to restore the deleted language relating to a “low” threshold or screening and should abandon efforts to further heighten the “significant possibility” standard. As the Asylum Division itself has confirmed, the credible fear/significant possibility standard is lower than both the “reasonable possibility” standard and the “more likely than not” standard.”

The United States is a global leader in protecting refugees, and a leading member of the UNHCR Executive Committee. Yet, the Credible Fear Lesson Plan states that the “significant possibility” standard is higher than the screening standard favored by the UNHCR Executive Committee. UNHCR has criticized the “significant possibility” standard as inconsistent with international standards and the Executive Committee’s Conclusions. The Asylum Division should not seek to raise the “significant possibility” standard further. Not only does this approach set a poor example for other states, it also presents grave risks of returning refugees back to persecution in violation of U.S. commitments.

**Limit confusion and legal inaccuracies by clarifying in additional places that screenings are not full blown adjudications and do not require that individuals meet asylum/CAT standards.**

In a number of places, the Lesson Plan appears to require individuals to meet the requirements for full asylum or CAT eligibility, rather than for the “significant possibility” screening standard. For instance, the Lesson Plan spells out in great detail the requirement that testimony be deemed sufficient if it is “credible, is persuasive, and refers to specific facts.” The new Lesson Plan requires the applicant to “produce sufficiently convincing evidence that establishes the facts of the case, and that those facts must meet the relevant legal standard.” On the following page (13), the Lesson Plan states that, “According to the INA, the applicant’s testimony may be sufficient to sustain the applicant’s burden of proof if it is ‘credible, persuasive, and refers to specific facts’,” and then adds:

"[I]n order to give effect to the plain meaning of the statute and each of the terms therein, an applicant’s testimony must satisfy all three prongs of the ‘credible, persuasive . . . and specific’ test in order to establish his or her burden of proof without corroboration. Therefore, the terms ‘persuasive’ and ‘specific facts’ must have independent meaning beyond the first term ‘credible.’ . . . ‘Specific facts’ are distinct from statements of belief.

But the requirement that testimony be sufficient if it is “credible, is persuasive, and refers to specific facts” is a requirement of the asylum standard, and if the Lesson Plan recites that standard in the Credible Fear Lesson Plan, it needs to include a reminder, in the midst of this long multi-page discussion, that the asylum officer’s objective in a credible fear interview is to sort out whether
there is a “significant possibility” that the applicant’s testimony could be found to meet that burden, not whether it does meet the asylum standard.

Similarly, the Lesson Plan includes an extensive discussion and emphasis on the substantive requirements of full CAT claims that risks confusing the standards in places. For instance, in the section of the new Lesson Plan that addresses CAT protection, there is now a very lengthy recitation of the requirement that the torturer specifically intended to inflict severe physical or mental pain or suffering, and of the requirement of state involvement/acquiescence. While this is a recitation of language from the regulations, it is a detailed and lengthy recitation of what the applicant would be required to prove in a full hearing. This recitation, combined with the way these changes are flagged in the accompanying Lafferty memorandum, both creates confusion between what people need to demonstrate to pass a CAT screening (as opposed to what they need to show to win their cases), and signals an intent to pass fewer individuals as potential CAT claimants. Additional clarifications on the differing standards, and less lengthy repetition of information easily available in related Lesson Plans, would help clarify this confusion.

**Clarify that asylum seekers are not expected to produce documentary evidence at credible fear stage.**

In some places the Lesson Plan appears to suggest that asylum seekers should provide kinds of evidence that they will simply be unable to provide in a detention center screening interview within days of their journey to the United States. For example, the new Lesson Plan requires that asylum seekers “produce” evidence during their credible fear interviews and references “all other evidence” and “corroboration” in ways that could cause confusion. In discussing the Burden of Proof, the Lesson Plan states that the applicant must “produce” sufficiently convincing evidence that establishes the facts of the case, and that those facts must meet the relevant legal standard. While the reference may be intended to refer to testimonial evidence, the various references to “producing” evidence, to “other” evidence, and to “corroboration,” may give a misimpression that asylum seekers are required to produce documentation at these screening interviews. Asylum seekers often have not yet secured and are not able to obtain documentation supporting their claims at credible fear interviews, which occur from U.S. immigration detention and within days of a journey that, for many, is long and sometimes traumatic. Those in credible fear interviews are overwhelmingly unrepresented, often don’t speak English, and have had little or no real chance yet to reach out to family or other contacts who could potentially try to help them secure documentation in support of their cases.

The Lesson Plan also appears to require applicants to provide the kind of evidence that would depend on country specific research or the help of counsel. For instance, it calls for evidence that a government is unable or unwilling to control a persecutor, such as “evidence that the government has shown itself unable or unwilling to act in similar situations.”
Endnotes

1 In April 2014, Human Rights First visited and spoke with personnel at the following government sites to research this report: in Texas, the ICE Port Isabel Detention Facility; Customs and Border Protection (CBP) Office of Field Operations office in Hidalgo; the CBP McAllen Border Patrol Station; and the Houston USCIS Asylum Office. In Arizona, we visited the ICE Eloy Detention Facility and the CBP Nogales Border Patrol Station. In California, we visited the ICE Otay Detention Facility; the CBP Office of Field Operations port of entry at San Ysidro; the CBP Imperial Beach Border Patrol Station; and the USCIS Los Angeles Asylum Office (which also has jurisdiction over entrants at the Arizona border). In addition, in each site we interviewed legal and social service providers, as well as detained and non-detained asylum seekers identified with the assistance of local service providers or who signed up to speak with us through the ICE Access Directive. We also conducted interviews with immigration lawyers and legal and social service providers in other areas, including Austin, Texas; Pennsylvania; and Florida, where we know asylum seekers have been transferred from border areas. This Blueprint is also informed by the many cases Human Rights First’s pro bono representation programs in Washington, DC and New York screen and works with on a daily basis. We are grateful to the agencies who facilitated access and the many individuals who took the time to speak with us, and especially to the immigrants who were willing to share their stories.

2 Rosenblum, Marc R., and Doris Meissner with Claire Bergeron and Faye Hipsman. 2014. The Deportation Dilemma: Reconciling Tough and Humane Enforcement. Washington, DC: Migration Policy Institute, available at: http://www.migrationpolicy.org/research/deportation-dilemma-reconciling-tough-humane-enforcement (Unless otherwise noted, all years throughout this Blueprint refer to Fiscal Years, from October through September.)

3 National Immigration Law Center, “DHS Announces Latest in Series of Expedited Removal Expansions: Entire U.S. Border Now Covered,” Immigrants’ Rights Update, Vol. 20, Issue 1, March 23, 2006. (“The U.S. Dept. of Homeland Security has announced that it is now using expedited removal along the entire U.S. border, including in all coastal areas adjacent to the country’s maritime borders. This most recent expansion of expedited removal, the use of which the DHS has expanded incrementally over the past few years, represents the most dramatic expansion to date. The latest development is particularly troubling in light of findings reached by the U.S. Commission on International Religious Freedom (USCIRF), in its extensive study of expedited removal, that the DHS’s implementation of the program is seriously deficient.”


6 Migration Policy Institute, The Deportation Dilemma, Reconciling Tough and Humane Enforcement (April 2014), p. 3. See also Thompson, Ginger and Sarah Cohen, “More deportations follow minor crimes, records show,” The New York Times, April 6, 2014, available at: http://www.nytimes.com/2014/04/07/us/more-deportations-follow-minor-crimes-data-shows.html?_r=0 (“In the final year of the Bush administration, more than a quarter of those caught in the United States with no criminal record were returned to their native countries without charges. In 2013, charges were filed in more than 90 percent of those types of cases, which prohibit immigrants from returning for at least five years and exposing those caught returning illegally to prison time.”


8 Based on Human Rights First analysis of available data, for FY 2012, the last year for which CBP data is available, credible fear referrals are about 2.5 percent of the overall apprehensions by U.S. Border Patrol and individuals determined inadmissible by CBP’s Office of Field Operations. Credible fear referrals are about 8 percent of Border Patrol expedited removal apprehensions and OFO inadmissibility determinations for FY 2012.


gets out that the children who made it to the other side were reunited with long-lost parents with the blessing of United States immigration authorities, more and more youngsters are making the treacherous journey."


15 USCIS statistics on file with Human Rights First. While in FY 2009, approximately 2 percent of credible fear screenings took place by telephone, this proportion increased to 16.3 percent in FY 2010, 48.2 percent in FY 2011, 50 percent in FY 2012, and 60 percent in FY 2013. Thus far in FY 2014, 68 percent of credible fear screenings have taken place by telephone. In the first half of FY 2014, 1,731 individuals have received a negative credible fear finding based solely on a telephonic interview. The proportion of credible fear screenings done by telephone is especially high in the Houston and Los Angeles Asylum Offices. In Houston, in FY 2013, 13,722 out of 19,676 cases, or 70 percent of cases were completed by telephone. In the first half of FY 2014, 8,247 out of 10,959, or 75 percent of cases, in Houston were conducted by telephone.

16 Credible Fear Lesson Plan at 18-19.


21 The integrity of any system is protected by its ability to operate fairly and in a timely manner. In the 1990s, the asylum system was under-resourced and understaffed. Faced with a large number of asylum filings prompted by a wave of brutal civil wars and human rights abuses in Central America, the asylum system developed a substantial backlog. This multi-year backlog and lack of adequate staffing left the U.S. asylum system vulnerable to abuse. Some individuals sought to exploit the system. Some people were told by unscrupulous lawyers or others that they could sign a form and would then be allowed to remain in the United States for years with work authorization. This backlog had a devastating impact on the cases of many bona fide asylum seekers. Their lives were in limbo for years, and the delays in their asylum grants left many separated from their children and spouses for years.

The U.S. Immigration and Naturalization Service (INS) launched a major reform effort and took a number of steps to address these challenges. These steps included quicker adjudications, quicker referrals to deportation proceedings for those not granted asylum after an asylum interview, and increased staffing to ensure timely adjudication. The INS also terminated the automatic grant of work authorization to asylum applicants at the time they apply -- a step that has left many legitimate asylum seekers without the means to support themselves while they await adjudication of their asylum requests. As a result of the asylum processing improvements that were put in place at the time, and continued for many years after, individuals who applied for asylum would generally have their asylum interviews within a month or two of filing. Individuals who applied for asylum saw their cases promptly put into removal proceedings if they were not found eligible for asylum by the asylum office. However, in recent years, due to inadequate funding and increased demand for asylum officers to conduct credible fear interviews at the border, backlogs and delays have been allowed to grow in both the asylum and immigration court systems.

22 See FY 2015 Budget Request At a Glance (EOIR); http://www.justice.gov/jmd/2015summary/pdf/eoir.pdf. Immigration judges do not currently enjoy the same support staffing and resources as many federal judges; in particular, most immigration judges share one legal clerk between three to four judges, creating a huge burden. In the description for future immigration court resources in its most recent budget request, the Administration says increased funding would create 35 new immigration judge "teams," which it defines as “an Immigration Judge, Language Specialist, Legal Technician, Clerk and Law Clerk.”


24 For instance, a 2000 study by the Vera Institute of Justice identified an appearance rate of 71 percent for asylum seekers without appearance support and 91 percent for asylum seekers with intensive support. While it documented the cost-savings and effectiveness of Alternatives to Detention for immigrants released from detention, the Vera study actually concluded that as asylum seekers generally appeared for their hearings, they were not a population that generally needed alternatives to detention. Monitoring, case management and other alternatives to detention continue to report high appearance rates. The most recent statistics available from ISAP II, the program currently contracted by ICE for its alternatives to detention monitoring
Recent data provided to UNHCR indicated that in FY 2012 only five percent of completed removal proceedings had in absentia removal orders. Written Statement for the Record, Submitted by Leslie E. Vélez, United Nations High Commissioner for Refugees, for House Committee on the Judiciary Hearing on “Asylum Abuse: Is it Overwhelming our Borders?” December 12, 2013, p. 6: “The absconder rates also decreased proportionately among all asylum decisions, from 10.3% in FY 2008 to 5.0% in FY 2012.”


Senate Bill 744(II)(E)(3503) available at http://www.gpo.gov/fdsys/pkg/BILLS-113s744is/pdf/BILLS-113s744is.pdf


A recent study argues that if all poor immigrants facing deportation were provided with legal counsel, the savings would cover the costs. The study (conducted by NERA Economic Consulting, an international firm based in New York, at the behest of the Bar Association, working with the law firm WilmerHale, and based on federal data, academic studies and interviews) estimates that a system that provided legal counsel for every poor immigrant facing deportation would cost about $208 million per year and would pay for itself by saving about the same amount in reduced government expenditures to detain and remove immigrants and in other savings associated with the overburdened enforcement system. See Montgomery, John, NERA Economic Consulting, Cost of Counsel in Immigration: Economic Analysis of Proposal Providing Public Counsel to Indigent Persons Subject to Immigration Removal Proceedings, May 28, 2014, available at http://www.nera.com/67_8564.htm; see also New York City Bar, “City Bar Welcomes NERA Report Finding Appointed Immigration Counsel Would Pay for Itself,” May 30, 2014, http://www.nycbar.org/44th-street-blog/2014/05/30/city-bar-welcomes-nera-report-finding-appointed-immigration-counsel-would-pay-for-itseln; and Semple, Kirk, “Public Defender System for Immigrants Facing Deportation Would Pay for Itself,” Study Says,” The New York Times, May 29, 2014.

Senate Bill 744(II)(E)(3503) available at http://www.gpo.gov/fdsys/pkg/BILLS-113s744is/pdf/BILLS-113s744is.pdf


For two recent examples of prosecutions concerning orchestrated efforts to defraud the asylum system, see


While in FY 2009, approximately 2 percent of credible fear screenings took place by telephone, this proportion increased to 16.3 percent in FY 2010, 48.2 percent in FY 2011, 50 percent in FY 2012, and 60 percent in FY 2013. Thus far in FY 2014, 68 percent of credible fear screenings have taken place by telephone. In the first half of FY 2014, 1,731 individuals have received a negative credible fear finding based solely on a telephonic interview. The proportion of credible fear screenings done by telephone is especially high in the Houston and Los Angeles Asylum Offices. In Houston, in FY 2013, 13,722 out of 19,676 cases, or 70 percent of cases were completed by telephone. In the first half of FY 2014, 8,247 out of 10,959, or 75 percent of cases, in Houston were conducted by telephone. Statistics from USCIS Asylum Division, April 2014. On file with Human Rights First. Statistic from USCIS Asylum Division, April 2014. On file with Human Rights First

In 2004, 0.3% (24 Torture out of 7,211 Persecution + Torture + Neither) cases were CAT only; In FY 2012, 26.

A report issued in May 2014 by the American Immigration Council similarly reports that its researchers “heard frequent complaints that CBP officers often dissuade people from seeking asylum, sometimes berating and yelling at them. Some advocates complained that clients were harassed, threatened with separation from their families or longer detentions, or told that their fears did not amount to asylum claims.” Campos, Sara and Joan Friedland. 2014. American Immigration Council, Mexican and Central American Asylum and Credible Fear Claims: Background and Context, (2014), p. 10, available at: http://www.immigrationpolicy.org/sites/default/files/docs/asylum_and_credible_fear_claims_final.pdf


A recent study indicates that attorneys have reported that CBP conducted initial interviews too rapidly, without confidentiality, and without proper interpretation. “The resulting discrepancies, such as erroneous birth dates, were later used against applicants in court. Many attorneys stated that they routinely saw identical boilerplate statements in officials’ reports and that officials often failed to record asylum seekers’ statements even though clients told attorneys that they had provided specific information to the officers.” Campos, Sara and Joan Friedland. 2014. American Immigration Council, Mexican and Central American Asylum and Credible Fear Claims: Background and Context, (2014), p. 10, available at: http://www.immigrationpolicy.org/sites/default/files/docs/asylum_and_credible_fear_claims_final.pdf


Detention as a method of deterrence is impermissible under international law based on criminal incarceration standards, “impose more restrictions and carry more costs than are necessary to effectively manage the majority of the detained population.”

A 2009 report, prepared for DHS by the expert appointed by Secretary Napolitano to review the immigration detention system, concluded that “all but a few of the facilities that ICE uses to detain aliens were built as jails and prisons” and that the detention standards used by ICE, which are based on criminal incarceration standards, “impose more restrictions and carry more costs than are necessary to effectively manage the majority of the detained population.”


http://www.ice.gov/doclib/about/offices/odpp/pdf/ice_system_atb.pdf

A 2009 report, prepared for DHS and ICE based on criminal incarceration standards, “impose more restrictions and carry more costs than are necessary to effectively manage the majority of the detained population.”

Detention as a method of deterrence is impermissible under international law based on criminal incarceration standards, “impose more restrictions and carry more costs than are necessary to effectively manage the majority of the detained population.”

See Kerwin, “Creating a More Responsive and Seamless Refugee Protection System,” supra at endnote 46 for a detailed discussion of this.
http://www.aph.gov.au/About_Parliament/Parliamentary_Departments/Parliamentary_Library/pubs/rp/rp1213/13rp01 (“To the extent that the decision is influenced by what asylum seekers know about the destination country, the knowledge that a country is democratic and free is more important than knowledge of specific asylum policy”);
http://library.npia.police.uk/docs/hordsolr/socialnetwork.pdf (“One of the principal reasons why asylum seekers seem unlikely to attach weight to information disseminated by formal institutions, is that these are not trusted. Interestingly, this does not appear to arise from a concern that institutions in destination countries will provide misinformation in order to deter asylum seekers, rather the issue is a lack of trust in any formal institution. This is exacerbated in cases where asylum seekers have been forced to flee their homes countries because they have experienced fear or persecution”).

Information about security and background checks in this appendix was compiled from interviews with CBP and ICE officials as well as publicly available testimony, Congressional Research Service reports, and other materials. Based on this information, we try to specify which checks are utilized in different apprehension and custody stages wherever possible.


77 Id.


87 Id.


90 USCCB, Mission to Central America, p. 5.


94 Id.

95 Id.
HOW TO PROTECT REFUGEES AND PREVENT ABUSE AT THE BORDER


The Lesson Plan says that: (i) “the applicant must produce sufficiently convincing evidence that establishes the facts of the case, and that those facts must meet the relevant legal standard;” (ii) an applicant’s testimony is evidence to be considered and weighed along with all other evidence presented; and (iii) an applicant’s testimony must satisfy all three prongs of the “credible, persuasive, and … specific” test in order to establish his or her burden of proof without corroboration.” (emphasis added) (See Lesson Plan Overview, Refugee, Asylum, and International Operations Directorate Officer Training: Asylum Division Officer Training Course: Credible Fear, February 28, 2014, Section V. A – pp. 12 to 13).

Credible Fear Lesson Plan, 2014. (pp 24 to 27).